

COVID-19 Prevention Tips for Congregate Living Facilities

We are in a winter surge.

Please review the information below to best protect your residents and staff.

Infection Prevention:

- **Encourage staff and residents to get vaccinated and boosted.** This will save lives and reduce risk of transmission.
- **Screen all who enter facility:** Set up screening at the front door of facility and assess everyone entering facility for COVID-19 symptoms
- **Follow COVID-19 safety standards:** Proper masking, physical distance, open windows for ventilation, and washing hands
- **Review your facility's COVID-19 response plans**
- **Consult with your licensing body for mandates around COVID-19**
- **Get updates on resources and infection prevention measures:** Join the County's Healthcare Coalition
Email jessie.bola@santacruzcounty.us for an invite to the bi weekly virtual meetings

Vaccine and Booster Information:

- Use QR code to visit the County Public Health Vaccine page for the most up to date vaccination clinic information or call **Community Action Board's COVID-19 Hotline at (831) 440-3556**
- **Watsonville Vaccination Center** (250 Main St.)
Thursday - Sunday, 9:30am - 5:00pm
- **Felton Community Hall** (6191 Highway 9)
Wednesdays, 1pm - 7pm (January Only)
- You can also call your doctor's office for an appointment
- **Appointments for vaccinations can also be made at MyTurn: <https://myturn.ca.gov/>**



Outbreak Prevention:

- **Provide Screening (surveillance) Testing:** Test weekly with rapid tests to catch an outbreak in time. Provide these tests for your staff.
- **Request tests from the County here:**
https://www.santacruzhealth.org/Portals/7/Pdfs/Coronavirus/PPERRequest_DOC02.pdf?ver=202106
Email request form to: hsadocrequests@santacruzcounty.us
- **Create an Outbreak Plan:**
 - Have an updated contact list for staff and residents
 - Have **HSA Disease Control number (831-454-4114)** for when a staff or resident tests positive for COVID-19
 - Have contacts for extra staff available
 - Have Response Testing Plan*
 - o Types of test: rapid antigen or PCR
 - o **Maestro Medical Testing: (916) 509-2589**
 - o **Precision Mobile COVID-19 Testing: (831) 319-9817 or (831) 228-1251**
 - Have appropriate staffing levels to administer testing

*A good testing plan will test all exposed residents and staff and receive results immediately or within 24 hours in an outbreak

Outbreak Prevention:

- **For COVID-19 testing:** Use QR code to visit the County Public Health Vaccine page for the most up to date information
- **Testing Locations:**
- **Santa Cruz - Depot Freight Building** (119 Center Street, Santa Cruz)
Monday - Friday, 7:00am-7:00pm
- **Watsonville - OptumServe at Ramsay Park** (1301 Main Street, Watsonville)
Wednesday - Sunday, 7am - 6:45pm
(closed 11:00am - 12pm and 4:00pm - 5:00pm)
- **Felton - Mountain Community Resources** (6134 Highway 9, Felton)
Friday - Tuesday, 10am - 6pm
- To make an appointment at these locations, call 888-634-1123
- **Appointments for testing can also be made at:** <https://lhi.care/covidtesting>
- **Create a Culture of Trust:**
 - Encourage staff and residents to report symptoms and positive tests without reprimands



PPE Supplies:

- Wearing tight-fitting masks provides the best protection for staff and residents
 - *For staff, cloth masks are not considered PPE and should not be used when a respirator or facemask is indicated



Good Protection
surgical mask



Better Protection
KF94/KN95
surgical + cloth



Best Protection
N95

- **Fit-Test staff for N-95 respirators:**
 - **Fast Response On-site Testing, Inc. (FROST): (831) 477-2867**
 - **Precision Mobile Fit-Testing: (831) 319-9817 or (831) 228-1251**
- Have extra PPE on hand to support a surge
- Calculate your burn rate for PPE using this tool:
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/burn-calculator.html>

Behavioral Health/Mental Health Support:

- Remind staff about any employment benefits that provide counseling or wellness.
- Employee Assistance Programs are free and provide a number of sessions to address concerns and prevent crisis and burnout.
- Support employee wellness by encouraging adequate rest and supporting staff to take sick leave when they are ill.



As part of the Santa Cruz County Health Services Agency, our vision is to create a healthy, safe and thriving community for all.