State Sponsored COVID-19 Testing Program for Community Partners

PROGRAM OVERVIEW

The State of California has set up a program for community partners to provide COVID-19 testing in your community. This offer is available to groups such as health care facilities, employer groups, faith-based organizations and community-based organizations.

What This Program Offers:

✓ Turn-key solution to testing with a single registration and requisition IT platform.

✓ Consistent supply of PCR test kits, and the option of also using COVID-19 antigen testing for rapid results.

✓ Reliable state-sponsored lab with consistent turnaround of test results within 24 to 48 hours.

Additional Details:

- You do not need to be a medical professional to implement the program.
- Staffing and coordination would be your responsibility (please refer to FAQs).
- The cost for use of the state sponsored services is essentially free to your organization and those being tested.

For more information, visit the State Sponsored Testing Program for Employees and Organizations.

santacruzhealth.org/coronavirus
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FREQUENTLY ASKED QUESTIONS

Q: How much time does it take to go from applying to actually starting to test?

Organizations can expect to conduct their first round of testing within 3 to 4 weeks, followed by 2-3 days for sample processing and reporting.

Q: What are the steps required for my organization to start COVID-19 testing?

Organizations can start testing following an easy 8-step process:

1. **Create your collection plan and fill out the interest form.** Define your:
   - Target population
   - Testing volume and frequency
   - Set-up and execution timeline

2. **Complete onboarding checklist after CDPH approval.** Checklist includes providing physical space, procuring PPE, recruiting and training staff, setting up technology and hardware, and arranging sample shipping.

3. **Complete MOU and onboarding form** to engage the State and begin the onboarding process with Color.

4. **Register with Color** and onboard staff to the platform. This will allow you to streamline your process flow and promptly begin testing.

5. **Order kits** through Color management platform to receive the appropriate number of kits and ship back boxes to fit your testing needs.

6. **Supervise sample collection:**
   1. Register individuals
   2. Supervise self collection
   3. Provide each person with a card and custom bar code to access test results via SMS or email

7. **Ship your specimens to the state.** Return tests to the lab using the shipping materials provided with collection kits.

8. **Reporting and Billing.** If applicable, monitor the Color platform for patient results and the lab will take care of billing insurance.

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Q: What are my organization's responsibilities?

- Assess testing demand within your community
- Manage test kit inventory and request kits through state vendor
- Provide technology and physical space for sample collection
- Conduct community outreach to drive participation in testing
- Gather patient data and submit via a web accessible platform
- Securely dispose of any patient data collected on paper

Q: What are the State's responsibilities?

- Contract with vendors to provide test collection kits
- Provide community collection support services. Includes planning, onboarding, training and ongoing support
- Deliver patient registration system and test result monitoring and notification. Oversee sample processing in the laboratory.
- Ensure that CDPH Valencia Branch Laboratory delivers results within 24-48 hours of receiving samples.
- Collect samples at the collection site
- Support individuals with technology limitations to access test results
- Personal Protective Equipment (PPE). PPE may be available through the county's MHOAC request process
- Shipping samples to CDPH Valencia Laboratory within 24 hours of collection.

Note: Pending Public Health approval, PCR test samples can be dropped off at the two OptumServe testing sites before 6:30pm when these are open for courier service.

Pay for test processing and, as appropriate, recoup costs from insurance companies and the federal government through a third-party biller.

Provide detailed instructions and guidance for operating collection sites, including shipping samples to the laboratory.

Ensure individuals with a positive result receive follow-up (when collection site is unable to follow-up).