



**NOTICE OF PUBLIC MEETING – County of Santa Cruz
MENTAL HEALTH ADVISORY BOARD**

JUNE 16, 2022 ♦ 3:00 PM-5:00 PM

HEALTH SERVICES AGENCY

1400 EMELINE AVENUE, BLDG K, ROOM 207, SANTA CRUZ, CA 95060

THE PUBLIC MAY JOIN THE MEETING BY CALLING (831) 454-2222, CONFERENCE ID 549 399 093#

Xaloc Cabanes Chair 1 st District	Valerie Webb Member 2 nd District	Michael Neidig Member 3 rd District	Serg Kagno Co-chair 4 th District	Jennifer Wells Kaupp Member 5 th District
Laura Chatham Member 1 st District	Maureen McCarty Member 2 nd District	Hugh McCormick Member 3 rd District	Antonio Rivas Member 4 th District	Jeffrey Arlt Secretary 5 th District

Supervisor Greg Caput Board of Supervisor Member	Erik G. Riera Behavioral Health Director
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**IMPORTANT INFORMATION REGARDING PARTICIPATION IN THE
MENTAL HEALTH ADVISORY BOARD MEETING**

The public may attend the meeting at the Health Services Agency, 1400 Emeline Avenue, Room 207, Santa Cruz. All individuals attending the meeting at the Health Services Agency will be required to use face coverings regardless of vaccination status. Individuals interested in joining virtually may click on this link: [Click here to join the meeting](#) or may participate by telephone by calling (831) 454-2222, Conference ID 549 399 093#. All participants are muted upon entry to prevent echoing and minimize any unintended disruption of background sounds. This meeting will be recorded and posted on the Mental Health Advisory Board website.

If you are a person with a special need, or if interpreting services (English/Spanish or sign language) are needed, please call 454-4611 (Hearing Impaired TDD/TTY: 711) at least 72 hours in advance of the meeting in order to make arrangements. Persons with disabilities may request a copy of the agenda in an alternative format.

Si usted es una persona con una discapacidad o necesita servicios de interpretación (inglés/español o Lenguaje de señas), por favor llame al (831) 454-4611 (Personas con Discapacidad Auditiva TDD/TTY: 711) con 72 horas de anticipación a la junta para hacer arreglos. Personas con discapacidades pueden pedir una copia de la agenda en una forma alternativa.

AGENDA

3:00 Regular Business

- a. Roll Call / Introductions
- b. Public Comment
(No action or discussion will be undertaken today on any item raised during this Public Comment period except that Mental Health Board Members may briefly respond to statements made or questions posed. Limited to 3 minutes each)
- c. Board Member Announcements
- d. *Approval of May 19, 2022 minutes**
- e. *Adoption of AB361 – Resolution Authorizing Teleconference Meetings**
- f. Secretary's Report

3:15 Standing Reports

- a. Board of Supervisors Report – Supervisor Greg Caput
- b. Behavioral Health Director's Report – Erik G. Riera, Behavioral Health Director
 1. MHSA Public Comment – Lauren Fein, Program Manager
 2. Overview of Budget – Adriana Bare, Senior Health Services Manager
- c. Committees
 - Standing
 1. Budget Committee
 2. Ideal Crisis System
 3. Community/Publicity
 - Ad Hoc
 4. Peer Support Certification
 5. 9-8-8
- d. Patients' Rights Report – George Carvalho, Patients' Rights Advocate

4:45 New Business / Future Agenda Items

- a. 2022 Data Notebook

5:00 Adjourn

*Italicized items with * indicate action items for board approval.*

**NEXT REGULAR MENTAL HEALTH ADVISORY BOARD MEETING IS ON:
JULY 21, 2022 ♦ 3:00 PM – 5:00 PM
HEALTH SERVICES AGENCY
1400 EMELINE AVENUE, BLDG K, ROOM 207, SANTA CRUZ, CA 95060
TELEPHONE CALL-IN NUMBER (831) 454-2222; CONFERENCE ID # - TO BE ANNOUNCED**

MINUTES – Draft

MENTAL HEALTH ADVISORY BOARD

MAY 19, 2022 ♦ 3:00 PM - 5:00 PM

1400 EMELINE AVE, ROOMS 206-207, SANTA CRUZ

Microsoft Teams Meeting (831) 454-2222, Conference 699 517 616#

Present: Antonio Rivas, Jeffrey Arlt, Jennifer Wells Kaupp, Laura Chatham, Maureen McCarty, Michael Neidig, Serg Kagno, Xaloc Cabanes, Supervisor Greg Caput
Excused: Valerie Webb
Absent: Hugh McCormick
Staff: Cybele Lolley, Jane Batoon-Kurovski

- I. Roll Call – Quorum present. Meeting called to order at 3:03 p.m. by Chair Xaloc Cabanes.
- II. Public Comments
 - Suicide statistics 2018-2020 from CA Department of Public Health – indicated that there are higher suicide rates in Santa Cruz County for individuals aged 45 and over. Also, there is a high rate for males about 2 to 1, overall firearms were used in about 25% of all suicide deaths in 2019, but this rate increases with white males. In 2019, approximately 65% of the suicide deaths of Santa Cruz County residents had a mental health problem, and 50% had alcohol and substance use problem. In 2019, approximately 47% of Santa Cruz County residents that died by suicide were in mental health treatment at the time of their death.
 - Nicholas Whitehead – stated that he has experience with a family member go through numerous mental care institutions. He has been an advocate for a few local people needing care. He is requesting to have a conversation with George Carvalho regarding two principal concerns 1) Reise hearings – patient asks for alternate form of treatment and 2) County doesn't force treatment of individual to take medication.
- III. Board Member Announcement – reminder to board members that email communications and conversations cannot take place if there is a quorum. Also, all correspondence should go to Staff Liaison for distribution to the Board.
- IV. Business / Action Items
 - A. Approve April 21, 2022 Minutes.

Motion/Second: Antonio Rivas / Michael Neidig
Ayes: Antonio Rivas, Jeffrey Arlt, Jennifer Wells Kaupp, Laura Chatham, Maureen McCarty, Michael Neidig, Serg Kagno, Xaloc Cabanes, Supervisor Greg Caput
Excused: Valerie Webb
Absent: Hugh McCormick
Motion passed.
 - B. Adoption of Assembly Bill 361 – Resolution Authorizing Teleconference Meetings
Motion/Second: Laura Chatham / Maureen McCarty

Ayes: Antonio Rivas, Jeffrey Arlt, Jennifer Wells Kaupp, Laura Chatham, Maureen McCarty, Michael Neidig, Serg Kagno, Xaloc Cabanes, Supervisor Greg Caput
Excused: Valerie Webb
Absent: Hugh McCormick
Motion passed.

V. Reports

A. Secretary's Report

1. Ethics Training – the Co-chair provided reminders to the board members who are due to take the training.
2. Attendance – reminder to the Board that 3 unexcused absences result in separation from the Board.
3. Committees – Serg and Jeffrey will be creating a form for committees to complete which will include the date when committees met, who attended, etc.
4. Reminder from the last retreat - Board members are required to attend two outside trainings per year.

B. Board of Supervisor's Report – Supervisor Greg Caput

1. Pajaro River – June 8th is the final day for people in the flood zone to vote on property assessment, average is about \$200 per residential unit.
2. Discussion on the renovation of the Freedom campus is moving along, which will have a sleeping facility for youth facing mental health crisis.
3. Watsonville Hospital update - \$15 million short on keeping it open. \$45 million committed to purchasing the hospital. Deadline is August 31, 2022.
4. Senior Center in Live Oak – given 6 months to move out as Live Oak School wants to build affordable housing for teachers only.

C. Review of Grievance Process – Cybele Lolley, Quality Improvement Director

QI Director Cybele Lolley provided an overview of the County BH Grievance and Appeal Practices. Her presentation included a summary of grievance and appeal protections; the timeframes and responsiveness for complaints/grievances, Notice of Adverse Benefit Determination (NOABD) Appeals and the monitoring of grievances and appeals. [Click here to view the presentation and access links to resources.](#)

D. Committee Updates

1. Standing Committees

- a. Budget – Jeff and Laura still exploring WIC5604.2. Maureen volunteered to join the budget committee.
- b. Ideal Crisis System – selected two goals and created purpose document. Committee waiting to hear from James Russell to inform them how the MHAB can support behavioral health. Meetings are on the second Friday of the month.
- c. Community/Publicity – Marlice and Valerie identified their goal is to provide a clear path of communication and would need to find a stable outlet. Strategy is to identify various groups that have not received resources and also recommends a social media account, such as Instagram. Meetings will be on the first Friday of the month.

2. Ad Hoc Committees

- a. Peer Support Certification – no new updates.
- b. 988 – goal is to increase the public awareness of the 988 services and make regular recommendations to the Board of Supervisors for expansion of 988 related services and actively support Andrea Tolaio and James Russell.

E. Patients' Rights Report – George Carvalho, Patients' Rights Advocate

- March and April reports were provided for this meeting.

VI. Adjournment

Meeting adjourned at 5:00 p.m.

Mental Health Advisory Board

Budget presentation
Thursday, June 16th, 2022

Content:

- New Santa Cruz County Budget website
 - Strategic Plan
 - Department Budgets
 - Budget and Operational Plan
 - Budget Dashboards
 - Budget Details
 - Personnel Details
 - Transparency Portal
 - OPENGOV
- Resource Links

New Santa Cruz County Budget website



🔍 Santa Cruz County strategic plan proposed 2022-23 budget

Google Search

I'm Feeling Lucky



Santa Cruz County strategic plan proposed 2022-23 budget

🔍 All 📰 News 🖼️ Images 📍 Maps 🛒 Shopping ⋮ More

Tools

About 1,280,000 results (0.60 seconds)

<https://www.co.santa-cruz.ca.us> > VisionSantaCruz > Bu...

PROPOSED 2022-23 BUDGET - Santa Cruz County

Proposed 2022-23 Budget · **Budget** Message · What the **County** Does · Economic Outlook & Financial Summary · Department **Budgets** · **Budget** Policies & Resources.



PROPOSED 2022-23 BUDGET

 [How do I use this website?](#)



Budget Message



What the County Does



Economic Outlook
Financial Summary



Department Budgets



Budget Policies & Resources



Multiple ways
presenting
budget data



PROPOSED 2022-23 BUDGET

-  Budget Message
-  What the County Does
-  Economic Outlook & Financial Summary
-  Department Budgets
-  Budget Policies & Resources
-  Transparency Portal

Department Budgets

Health & Human Services

-  Child Support Services
-  CORE Investments
-  Health Services
-  Human Services

Department Budgets

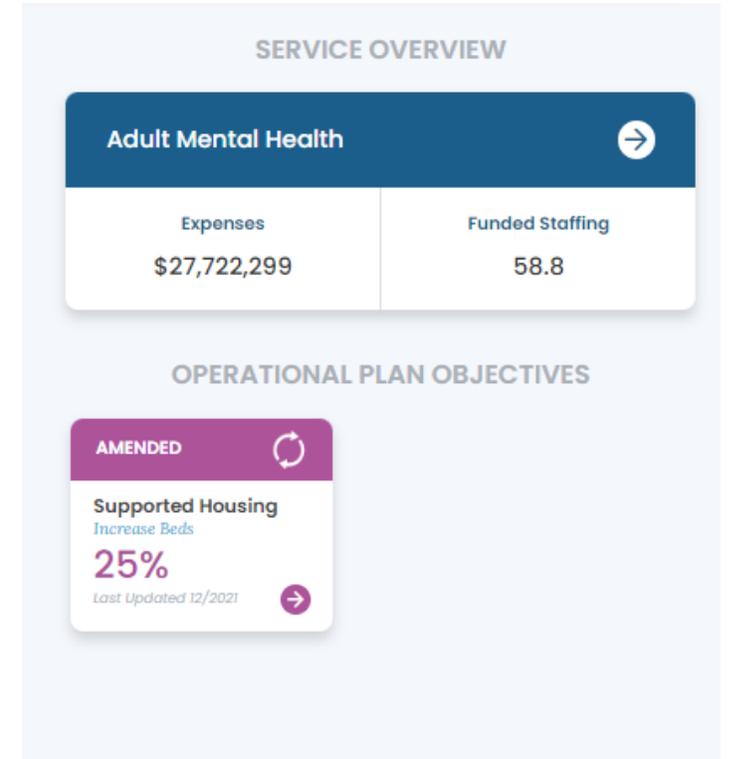
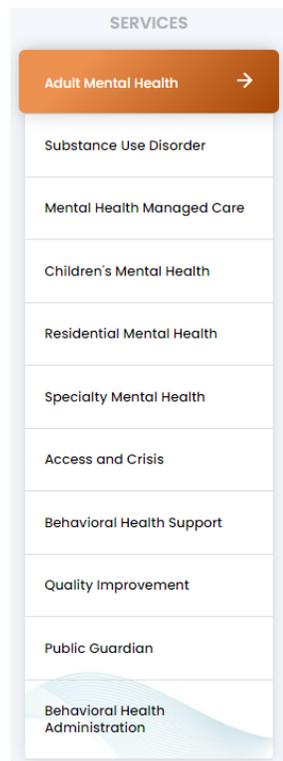
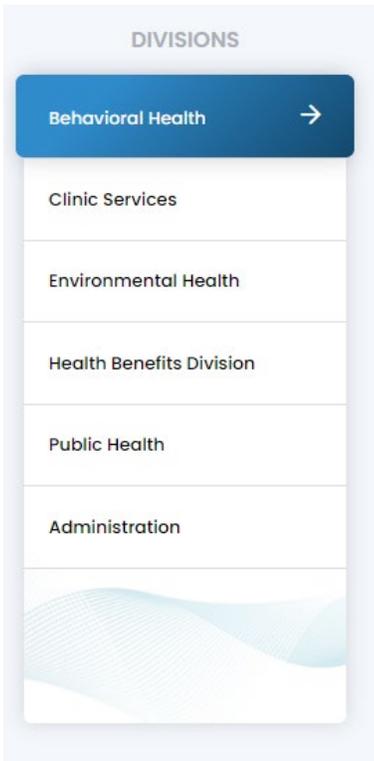
Includes narrative and descriptive detail, goals and emerging issues, as well as charts and figures

Budget and Operational Plan

- Can be mined by:
- Divisions,
- Services (BH has 10 service areas)
- And displays:
- Service Overview
- Operational Objectives
- Detail information

The screenshot shows the website for Santa Cruz County's Strategic Plan. The main heading is "PROPOSED 2022-23 BUDGET". Below this, there are several navigation options: Budget Message, What the County Does, Economic Outlook & Financial Summary, Department Budgets, Budget Policies & Resources, and Transparency Portal. A dropdown menu is open for "Select a Department", with "Health Services" selected. The page content for Health Services includes a Mission Statement, a Department Budget Overview, and a table of financial data.

Total Expenses	Total Revenues	General Fund Contribution	Funded Staffing	Website
\$236,500,446 (+13%) ¹	\$222,909,339 (+12%) ¹	\$12,771,716 (+31%) ²	757.9 (+3%) ³	Health Services



Budget and Operational Plan: Filters

- Once a Division is selected, the corresponding Service Areas will display in the middle column and the selected Service Overview will display on the right.

Budget Operational Plan: Service Area Detail Sample

DIVISIONS	SERVICE		Clos		
Behavioral Health →	Adult Mental Health				
Clinic Services	SERVICES		EMERGING ISSUES		
Environmental Health	<p>Provides Specialty Mental Health outpatient services inclusive of psychotherapy, case management, occupational therapy and medication support to individuals with serious mental illness. Contract service providers also offer intensive residential treatment, long term residential care, permanent supported housing and peer-run support services. Revenues for Behavioral Health are budgeted within the Administration service.</p>		<ul style="list-style-type: none"> Implementation of Adult Mental Health's "An Innovative Project, Healing the Streets", a collaborative effort between Behavioral Health, Clinics, and Housing for Health to integrate services to support the needs of the unhoused in the community. Evaluating Assisted Outpatient Treatment Program (AOT, Laura's Law), which could provide community-based, assisted AOT to a small population of individuals who meet strict legal criteria and who – as a result of their mental illness – are unable to voluntarily access community mental health services. 		
Health Benefits Division	Expenses	Revenues	Funded Staffing	Main Funding Source	Primary Clients
Public Health	\$27,722,299 (+41%)	\$132,784 (+221%)	58.8 (+4%)	State/Federal	Public Clients
Administration					Strategic Plan Focus Area
					Comprehens Health & Safe

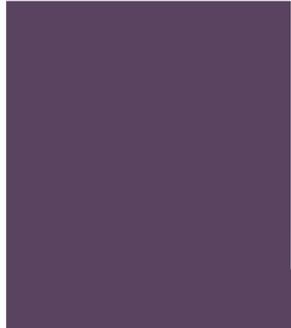
- Description of the Service area
- A list of Emerging Issues
- Expenses, Revenues and Staffing for this service area, including % change form previous year
- Main funding source, and focus area

Highlight: Access and Crisis

SERVICE Close					
Access and Crisis					
SERVICES			EMERGING ISSUES		
<p>Operates a mandated walk-in crisis evaluation clinic and in-person community based crisis response for those seeking urgent behavioral healthcare. Clinicians provide behavioral health psychosocial assessments and level of care assessments for community members seeking specialty mental health treatment and substance use disorder treatment. Access and Crisis is required to provide timely access to services, and manages the Access hotline. Revenues for Behavioral Health are budgeted within the Administration service.</p>			<ul style="list-style-type: none"> Expanding mobile crisis services through a Department of Healthcare Services (DHCS) Crisis Care Mobile Units (CCMU) grant, a grant from the California Health Facilities Finance Authority (CHFFA) and a Substance Abuse and Mental Health Services Administration (SAMHSA) grant Ensuring individuals can access services at other locations and providers in the community as part of the Access for All initiative and new requirements from the State. Using the Mobile Emergency Response Team (MERT) and telehealth evaluations to reduce hospital strain in the Emergency Departments from people in Behavioral Health crisis. 		
Expenses	Revenues	Funded Staffing	Main Funding Source	Primary Clients	Strategic Plan Focus Area
\$5,870,052 (+63%)	\$- (0%)	41 (+5%)	State/Federal	Public Clients	Comprehensive Health & Safety

Highlight: Mental Health Managed Care

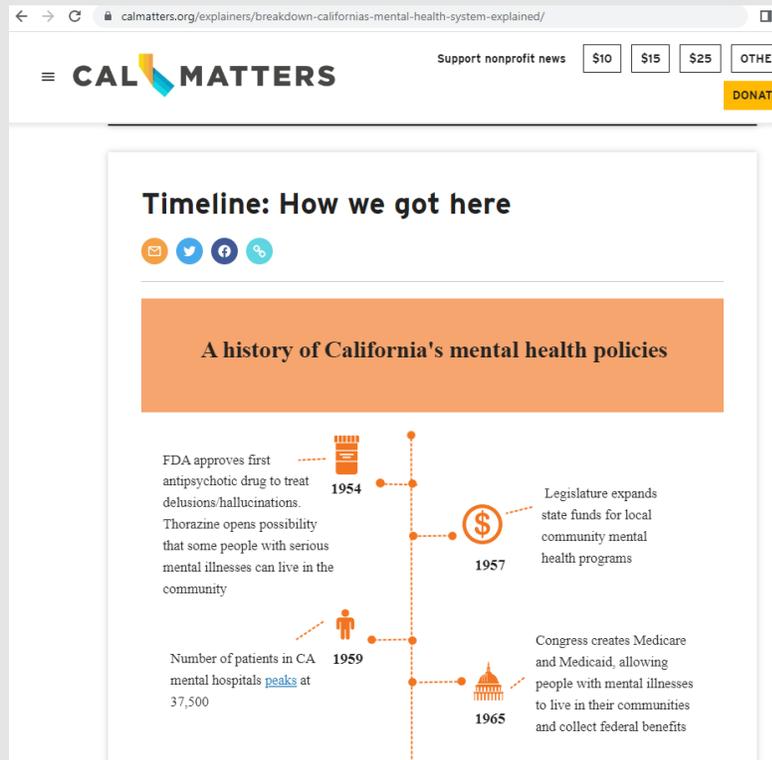
SERVICE Close 					
Mental Health Managed Care					
SERVICES			EMERGING ISSUES		
Evaluates and manages Specialty Mental Health services for Medi-Cal beneficiaries inclusive of Psychiatric hospitalizations and emergency transportation. Revenues for Behavioral Health are budgeted within the Administration service.			<ul style="list-style-type: none"> Evaluating opportunities to mitigate continued state mandated rate increases in hospitalization costs and locked care costs and to mitigate use of out of area services. 		
Expenses	Revenues	Funded Staffing	Main Funding Source	Primary Clients	Strategic Plan Focus Area
\$18,228,059 (+5%)	\$5,873,707 (0%)	0 (0%)	State/Federal	Public Clients	Comprehensive Health & Safety



Highlight: Residential Mental Health

SERVICE						Close ✕
Residential Mental Health						
SERVICES			EMERGING ISSUES			
<p>Provides residential mental health treatment programs inclusive of Locked Care, Skill Nursing Facilities and Rehabilitation programs under the responsibility of County MH continuum. The majority of these services are located out of county. Revenues for Behavioral Health are budgeted within the Administration service.</p>			<ul style="list-style-type: none"> Evaluating opportunities to mitigate continued state mandated rate increases in hospitalization costs and locked care costs and to mitigate use of out of area services. Providing resources and additional expertise for aging populations with complex medical conditions. 			
Expenses	Revenues	Funded Staffing	Main Funding Source	Primary Clients	Strategic Plan Focus Area	
\$11,171,148 (+5%)	\$- (0%)	0 (0%)	State/Federal	Public Clients	Operational Excellence	

CAL MATTERS: California's Mental Health Timeline infographic

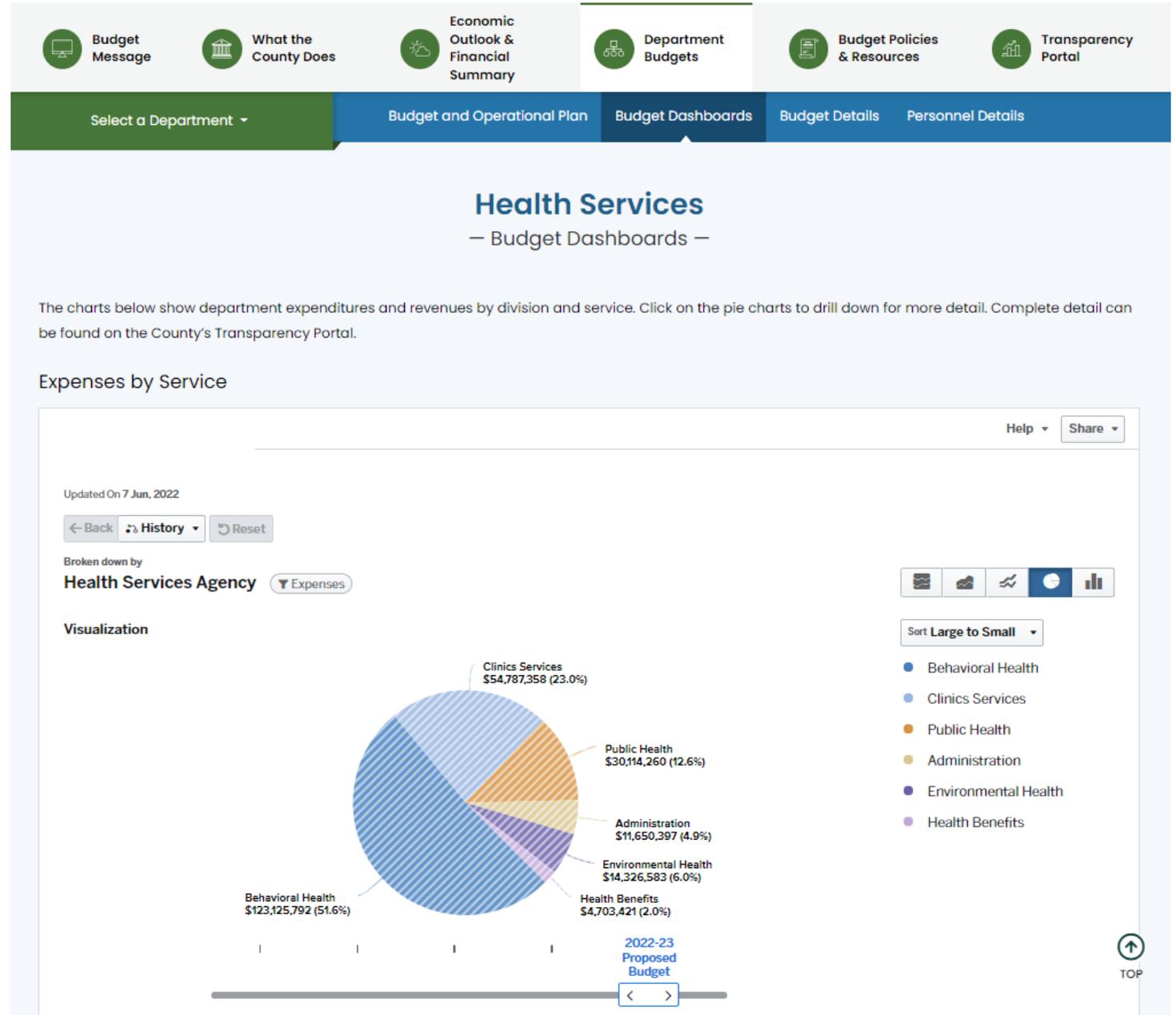


<https://infogram.com/mental-health-timeline-a-history-of-californias-mental-health-policies-1h984wwloj8v4p3>

Outstanding visual summary describing major events that shape Mental Health in California today

Budget Dashboards

- Expenses by Service
 - Pie chart – multi year slide at bottom
 - Can be filtered by area
- Expenses and Revenues over time
 - In multiple formats



Budget Details

- Expenditure grid by Category, filtered by division, service area or funds.
- Top level categories:
 - Services and Supplies: service contracts
 - Salaries and Employee Benefits: county staff
 - Other Charges: mostly locked and residential care
 - Other Financing Uses: Offset
 - Intrafund Transfers: Partnerships with other departments and FQHC revenue

The charts below provide the department line-item detail, including explanation of major changes. Use the Division and Service filters to see more detail.

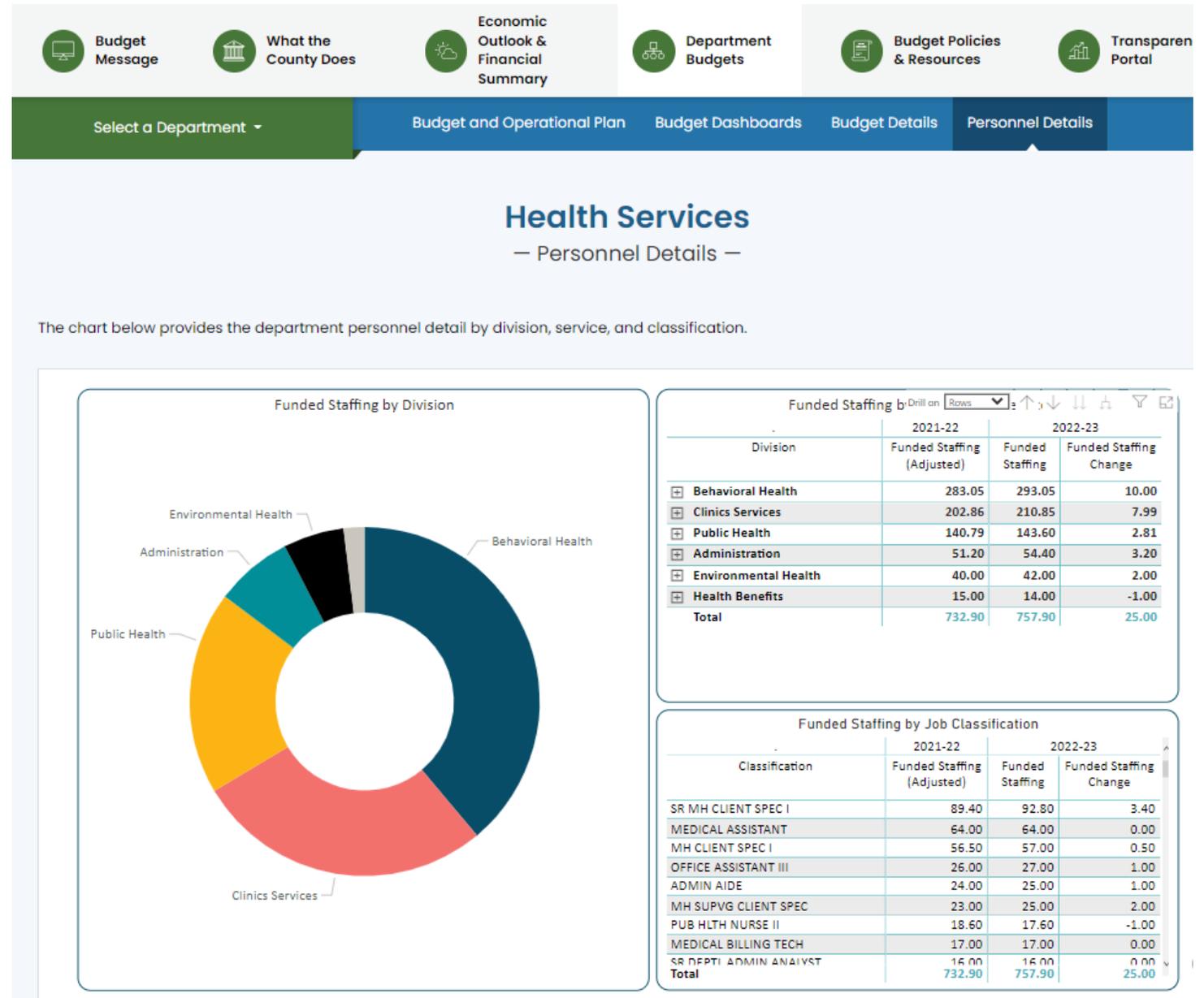
Line-Item Detail

Division: All | Service: All | Funds: All

Expenditures					
Expenditure Category	Actuals FY 2020-21	Current Budget FY 2021-22	Estimated Actuals FY 2021-22	Proposed Budget FY 2022-23	Proposed Change from FY 2021-22
Salaries and Employee Benefits	\$83,467,607	\$93,234,775	\$90,772,927	\$114,202,069	\$20,967,294
Services and Supplies	\$89,321,055	\$93,551,113	\$99,705,113	\$103,771,274	\$10,220,161
Other Charges	\$26,475,901	\$32,772,628	\$33,434,644	\$38,581,267	\$5,808,639
Other Financing Uses	\$15,045,284	\$11,428,159	\$11,428,159	\$2,988,019	(\$8,440,140)
Fixed Assets	\$46,909	\$196,211	\$652,675	\$918,873	\$722,662
Intrafund Transfers	(\$18,518,568)	(\$22,126,637)	(\$21,996,957)	(\$23,961,056)	(\$1,834,419)
Total	\$195,838,188	\$209,056,249	\$213,996,561	\$236,500,446	\$27,444,197

Personnel Details

- Staffing totals in Full Time Equivalents (FTE) by division and year over year comparison
- Job Classification detail by division, with staffing change totals





PROPOSED 2022-23 BUDGET

-  Budget Message
-  What the County Does
-  Economic Outlook & Financial Summary
-  Department Budgets
-  Budget Policies & Resources
-  Transparency Portal

Department Budgets

Health & Human Services

-  Child Support Services
-  CORE Investments
-  Health Services
-  Human Services

Transparency Portal

Financial Summary powered by OPENGOV.
Includes different filters and views to drill down Division Budgets

OPENGOV: Ability to display data in different types of graphs, with source data tables

OPENGGOV

Login Help Share

FY 2022-23 Financial Summary
FY 2022-23 Budget

Filters Views

General Fund Revenues and Expenses
Total Expenses by Type
Total Revenues by Type
Total Revenues by Fund
Total Expenses by Fund
State and Federal Revenues
Total Expenses by Department
Total Revenues by Department
Expenses by Fund Type (Non-General Fund)

FY 2022-23 Financial Summary

Updated On 7 Jun, 2022

← Back History ↻ Reset

Broken down by
Departments Expenses

Visualization

Sort Large to Small

- Health and Human Services
- Land Use and Community S...
- Public Safety and Justice
- General Government
- County Financing
- Capital Projects

and Use and Community Se...
\$259,505,734 (24.9%)

Public Safety and Ju...
\$193,602,364 (17.7%)

General Govern...
\$115,167,633 (11.1%)

Capital Projects
\$43,004,712 (4.1%)

Health and Human Services
\$423,490,077 (40.8%)

2022-23 Proposed Budget

Presentation

OPENGGOV

FY 2022-23 Financial Summary
FY 2022-23 Budget

Filters Views

Changing filters will update visualization automatically.

SHOW
Expenses

BROKEN DOWN BY
Departments

FILTERED BY All >
Funds >
Departments >
Expense Type >

FISCAL YEAR
2019 2023

OPTIONS

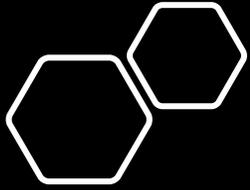
Health and Human Services
\$423,490,077 (40.8%)

\$43,004,712 (4.1%)

2022-23 Proposed Budget

Data

Expand All	2018-19 Actual	2019-20 Actual	2020-21 Actual	2021-22 Estim
▶ Health and Human Services	\$ 296,374,538	\$ 335,942,717	\$ 394,197,518	\$ 4...
▶ Land Use and Community Service	162,012,966	162,894,037	205,743,854	19...
▶ Public Safety and Justice	143,754,585	155,874,431	156,356,449	14...
▶ General Government	71,886,750	78,125,191	72,719,978	8...
▶ County Financing	7,273,067	8,085,082	7,221,984	14...
▶ Capital Projects	22,520,274	19,236,882	13,317,092	6...
Total	\$ 703,822,180	\$ 760,158,341	\$ 849,556,875	\$ 1.04...



Links to
websites
mentioned in
this
presentation:

[Strategic Plan -
Santa Cruz County](#)

[Department
Budgets](#)

[Health Services -
budget, operational
plan details and
dashboards](#)

[CAL Matters
infogram - timeline
of MH policies](#)

[OPENGOV -
Financial Summary](#)

Patients' Rights Advocate Report

May 2022

Name of the facility: Telecare

Telecare:

Right to access to medical records

Name of facility: **Telecare**

On May 2, 2022, the Patients' rights program received a phone call from a client that disputed the information in his chart while a patient was at the Telecare facility. The caller was advised about his right to obtain his medical information, the process as to how obtain this information as well the process of submitting information that disagrees with the treating physician. No further action required on the Part of the Patients' Rights Advocate unless contacted by the client

Telecare:

Right to receive treatment in the least restrictive environment.

On May 23, 2022, this writer responded to several phone calls placed by this client. Our client complained that the transfer to a lower-level care was hindered by Covid restrictions. This writer returned a call to the Telecare facility and was informed that this person was no longer a patient at the Telecare facility. No further action is required on the part of the Patients' Rights Advocate.

Name of facility: Fronts Street residential

Front Street residential

Right to be free from harm

On May 17, 2022, this writer received a report from the facility about an incident of hitting and bullying on the part of the roommate. This writer spoke with the client by phone. The client seemed fearful of the roommate. She informed me that the staff were willing to provide a room change. However, this room changed did not occur due to Covid restrictions. Our client at this writing is now willing to remain in the room but is willing to contact staff should any other incidents occur. We will continue to monitor the situation and this issue will be carried forward to next month.

Name of facility: 7th Avenue Center

Right: The right to be free from Harm: Resident-resident

On May 2, 2022 this writer received a phone message from the 7th Avenue Center about resident-to-resident abuse: Two males fought each other briefly before staff intervened. No serious injury reported. The alleged victim has been informed of his right to contact local law enforcement but declined to do so. This writer met with the alleged victim. This writer did not witness any bruises or swelling. The resident did not raise any concerns or questions during our meeting

7th Avenue Center

Right to be free from Harm: Resident-to resident

On May 4, 2022, this writer received phone message from the 7th Avenue Center stating that a staff member witnessed a male resident touching a female resident inappropriately. Staff question female resident who stated that she was afraid of the male resident and wanted to contact law enforcement. Client was interviewed by a Santa Cruz deputy, and she was assigned a case number. The alleged perpetrator was transferred from the facility and returned to home county. This writer placed a phone call to the conservator and as of this writing the conservator has not returned my call. The issue will be carried forward until June 2022.

7th Avenue Center

Right to prompt medical treatment.

On May 5, 2022, this writer received a phone call from a resident of the 7th Avenue Center. She informed me that facility Staff persons are not taking the reported medical concerns seriously. This writer met with the resident at the facility the following day and attempted to obtain permission to speak with nursing staff about her medical concerns. This writer will continue to reach out to the resident in hopes of establishing a rapport with this person.

7th Avenue Center

Right to be free from harm

On May 23, 2022, this writer received a phone message from the facility regarding a pushing incident that occurred on May 21, 2022, between two male residents. The facility did not fax a written report to this writer. Both emails, phone calls and an in-person meeting have not been successful in obtaining the written report. Nevertheless, I met with the resident informally, without full knowledge of the alleged incident. The resident could not provide any information. This writer spoke briefly with the resident's conservator; client was advised of his right to contact local law enforcement, according to the conservator but declined to do so

7th Avenue Center

Right to access to property

This writer received a phone call from a resident of the 7th Avenue center on May 13, 2022. This resident is concerned that her property is not safely stored in her county of origin. This writer received permission to speak with her conservator. This writer placed a call to the resident's conservator who informed me that the property is indeed secure and that she will communicate with the resident again about this issue. The note will be carried over to June 2022 to follow with this resident

7th Avenue Center

Right to be free from Harm

On May 12, 2022, this writer received a phone message from the 7th Avenue Center reporting resident to resident abuse that involved two males in a physical altercation. The alleged perpetrator struck the other male without provocation. The alleged perpetrator was returned to his county of origin. Staff said the victim did not wish to exercise his right to contact local law enforcement and did not agree to speak with this writer. This writer has not been able to speak with the conservator but will continue to place calls. Will also, reach out to resident during my weekly monitoring activities.

ADVOCACY INC.
TELECARE CLIENT CERTIFICATION AND REISE HEARING/PATIENTS' RIGHTS
REPORT

May 2022

Fourth Quarter

1. TOTAL NUMBER CERTIFIED	46
2. TOTAL NUMBER OF HEARINGS	41
3. TOTAL NUMBER OF CONTESTED HEARINGS	15
4. NO CONTEST PROBABLE CAUSE	26
5. CONTESTED NO PROBABLE CAUSE	6
6. VOLUNTARY BEFORE CERTIFICATION HEARING	0
7. DISCHARGED BEFORE HEARING	5
8. WRITS	0
9. CONTESTED PROBABLE CAUSE	9
10. NON-REGULARLY SCHEDULED HEARINGS	

Ombudsman Program & Patient Advocate Program shared 0 clients in this month

(shared = skilled nursing resident (dementia) sent to behavioral health unit or mental health client placed in skilled nursing facility)

**The usual scheduled hearing days are Tuesdays and Fridays. Due to the pandemic and the shortage of bed availability throughout the state of California hearings can be scheduled throughout the week to accommodate legal requirements that hearings must occur no later than one week of hospitalization.*

The number of hearings providing representation to clients held at Telecare (Santa Cruz Psychiatric Health Facility) who are facing Reize Hearings.

Total number of Riese petitions filed: 6

Total number of Riese Hearings conducted: 4

Total number of Riese Hearings lost: 4

Total number of Riese Hearings won: 0

Total number of Riese Hearings withdrawn: 2

Hours spent on Riese Hearings Conducted: 2 hours and 15 minutes

Hours spent on all Riese Hearings cancelled or withdrawn: 50 minutes

Total amount of time spent on all hearings: 3 hours and 55 minutes

Respectfully submitted,

George N. Carvalho, PRA (Patient Rights Advocate)