The County of Santa Cruz
Integrated Community Health Center Commission

MEETING AGENDA
April 2, 2020 @ 11:00 am

Meeting Location: Teleconference Call Information - 831-454-2222: Code: 850702
1080 Emeline Ave., Bldg. D, Santa Cruz, CA 95060

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. March 5, 2020 Meeting Minutes – Recommend for Approval
4. Quality Management Committee Update
5. 300.08 Referral Tracking Policy – Action Required
6. 300.24 Outside Normal Business Hours Advice by Telephone – Action Required
7. 520.05 After-Hours Availability of Medical Records – Action Required
8. 700.01 Medical Emergency Procedures – Action Required
9. County of Santa Cruz Clinic Services Division Emergency Operations Plan (EOP) – Action Required
10. Review data on self-pay patients and total out of pocket cost for FY 18-19 comparing chronic illness and non-chronic illness patients
11. Financial Update
12. CEO/COVID-19 Update

Action Items from Previous Meetings:

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Person(s) Responsible</th>
<th>Date Completed</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bring updated corrected UDS report.</td>
<td>Raquel</td>
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<tr>
<td>New Calendar with back up meeting dates.</td>
<td>Mary</td>
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<tr>
<td>Keep Commission updated on novel coronavirus (COVID-19)</td>
<td>Amy</td>
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<tr>
<td>Medication Management Therapy. Report back on this topic at the next meeting.</td>
<td>Raquel</td>
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Next meeting: May 7, 2020 11:00 am- 1:00 pm
1080 Emeline Ave., Bldg., D (DOC Conference Room, 2nd Floor) Santa Cruz, CA 95060