

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

June 6, 2019 @ 11:00 am

Meeting Location: 1080 Emeline Ave., Bldg. D (DOC Conference Room, 2nd Floor), Santa Cruz, CA 95060
1939 Harrison Street, Suite 211, Oakland, CA 94612

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. May 9, 2019 Meeting Minutes – Recommend for Approval
4. CEO Evaluation Process
5. Quality Management Committee Update
6. Decide new meeting date for July – Action Needed
7. Financial Update
8. CEO Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
Lens report -Kaiser arrival in 3-4 months	Len	3/19	
Review and Visit metrics annually, Include IBH in future reviews.	Julian		
Amy to keep updating committee on what we will be receiving for homeless funding	Amy		
Raquel to research Dientes survey company and see how expensive it is and report back to the commission.	Raquel		
Julian to add expenditure in the "Impacts" section of the fiscal report.	Julian		
Marco to do some research and report back at next meeting on Ted Talks.	Marco		
Amy to send out language from HRSA as to what they require for evaluation.	Amy		
Send out organizational chart	Mary		
Start a list of prompts Christina will send out to commission and bring back to next meeting	Christina		
Add column and show comparison data to state and national averages.	Raquel		

Next meeting: July (TBD), 2019 11:00 am- 1:00 pm
1080 Emeline Ave, Building D, DOC Conference Room, Second Floor, Santa Cruz, CA 95060

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held May 9, 2019

Attendance	
Marco Martinez-Galarce	Member
Dinah Phillips	Member
Len Finocchio	Member
Caitlin Brune	Member
Gustavo Mendoza	Member
Amy Peeler	County of Santa Cruz, Chief of Clinics
Raquel Ramirez Ruiz	County of Santa Cruz, Senior Health Services Manager
Mary Olivares	County of Santa Cruz, Administrative Aide
Meeting Commenced at 11:05 am and Concluded at 11:50 am	
1. Excused/Absent:	
Absent:	
Excused: Christina Berberich	
Excused: Rahn Garcia	
Excused: Pamela Hammond	
Excused: Julian Wren	
2. Oral Communications:	
Amy welcomed our new Commissioner Caitlin Brune.	
3. April 4, 2019 Meeting Minutes - Action item	
Review of April 4, 2019 Meeting Minutes - Recommended for Approval. One change under Oral communication, second sentence should read "He stated we are not limited to one specific topic". Dinah moved to accept with change, Marco second, and the rest of the members present were in favour.	
4. CEO Evaluation Process	
This item was tabled for next meeting.	
5. Quality Management Committee Update	
Raquel shared the Uniform Data System Clinical Measures – 12 Months ending 12/31/18. She stated these are the results of last year's data. Each year we look at clinical measures and from the data presented we are not far off our goals. There was discussion on the data. It was suggested to add column and show comparison data to state and national averages. Raquel to bring back to next month meeting	
6. HRSA Grants Recommend for Approval	
Raquel gave a brief statement on these grants. Oral Health grant – We are working with Dientes to purchase a mobile RV to go to schools. We will own the mobile RV and Dientes will provide the services. This is a competitive grant. There are 250 nationwide. Integrated Behavioural Health – Raquel stated this is a non-competitive grant to increase staff time and help fund incentives for our MAT patients such as gift cards. Dinah motioned to approve, Gustavo second, all other members in favour.	
7. Financial Update – 2019/2020 Budget Recommended for Approval	
Amy stated our budget presentation will be held on 6/18/19. IBH will now be under the umbrella of clinics. Amy stated that we have 7.85% increase in expenses, and 8.33% increase in revenue we bring in. Marco motioned to approve, Caitlin second, all other members in favour.	
8. CEO update	
Amy announced our new Medical Director Dr. Tyler Evans is scheduled to start on June 10 th . She read his bio to the committee. Amy also stated that HPHP have been at many meetings on how the community can collaborate regarding the homeless camp. Amy welcomed our new Administrative Officer, Michele Garza and gave an update on measles.	
Action items:	
1. Len's report -Kaiser arrival in 3-4 months	
2. Review and visit metrics annually, Include IBH in future reviews.	
3. Amy to keep updating committee on what we will be receiving for homeless funding	
4. Raquel to research Dientes survey company and see how expensive it is and report back to the commission.	
5. Julian to add expenditure in the "Impacts" section of the fiscal report.	
6. Marco to do some research and report back at next meeting on Ted Talks.	

7. Amy to send out language from HRSA as to what they require for evaluation.
8. Mary O. to send out organizational chart
9. Christina to start a list of prompts she will send out to commission and bring back to next meeting.
10. Raquel to add column and show comparison data to state and national averages.

Next Meeting: June 6, 2019 11:00 am -1:00 pm
1080 Emeline, Santa Cruz, CA

Minutes approved _____ / / _____
(Signature of Board Chair or Co-Chair) (Date)

Santa Cruz County
Health Services Agency
Clinics

Fiscal Presentation

6/6/2019

		County of Santa Cruz (HSA) FY 18/19 (All) CLINIC(All)					
GLKey	Division	Object	Sum of Budget	Sum of Actual	Division EA's	EA Var to Bud	At 83.29% of FY
(All)	CLINIC	(All)	(40,492,603)	(23,392,350)	(38,637,321)	(1,855,282)	58%
			42,045,744	24,354,536	39,751,258	2,294,486	58%
			1,553,141	956,178	1,113,937	439,204	
REVENUE							
EXPENDITURE							
Grand Total							

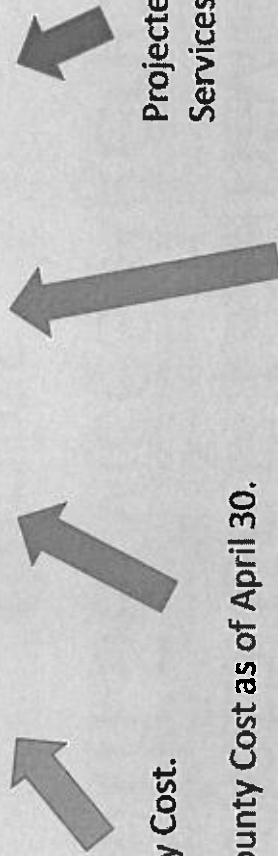
*Our revenues are down YTD however, our expenditures are also under budget.

*Adopted Budget estimated Net County Cost.

Actual Net County Cost as of April 30.

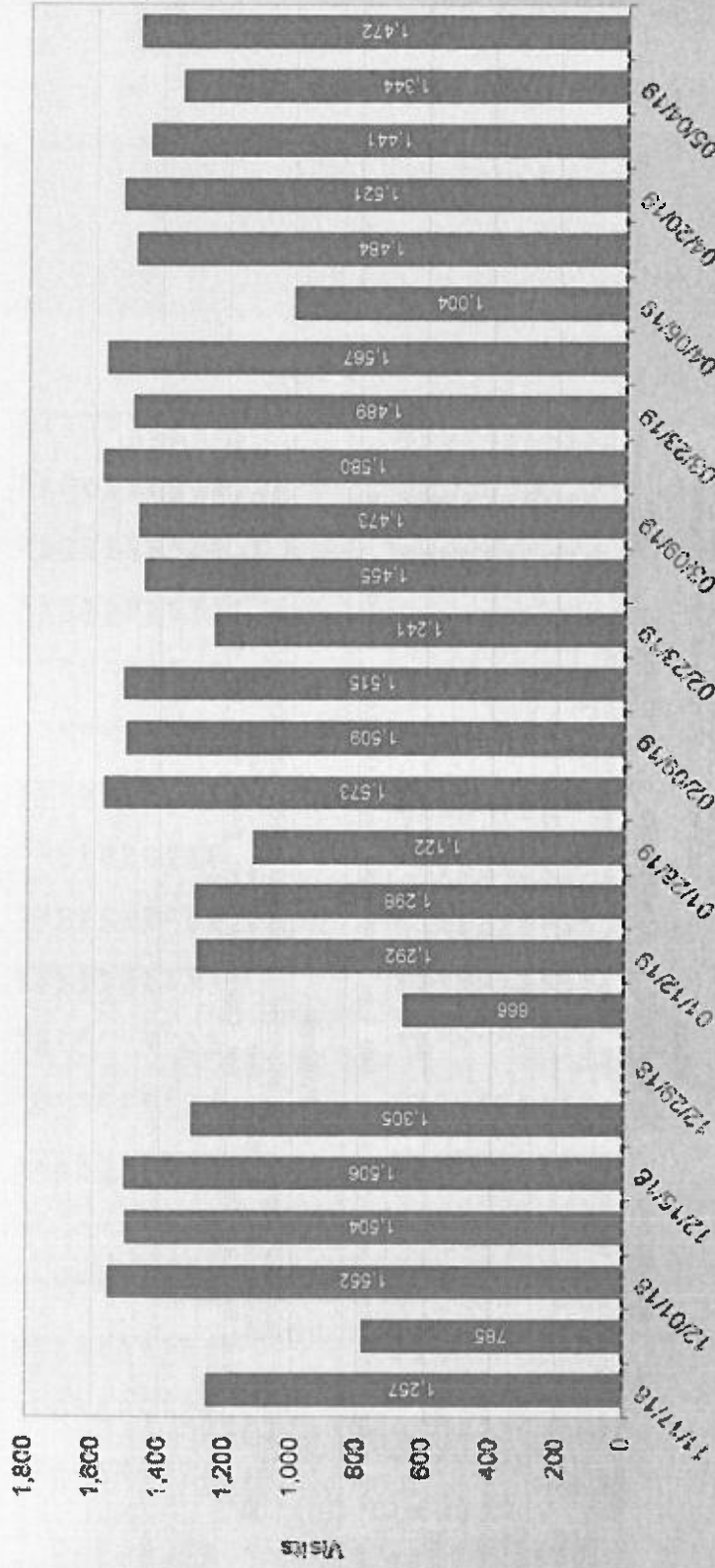
Clinic Services Estimated Actual Net Cost.

Projected FY end Clinic Services Net County Cost.



Visit Metrics

5/11/19



Visit Volume: Weekly total of all arrived or completed appointments.

Current Fiscal Year to Date

07/01/2018 - 04/30/2019

SCZ SC CLINIC includes SCZ SC ORTHO CLINIC
SCZ WATS CLINIC includes SCZ WATS HDC CLINIC

FQHC-Defined Visits and Patients Report
(Includes Open Charts and CRWQ)

Compare Current Year Period to Same Period Last Year

Visits

	SCZ SC CLINIC			SCZ SANTA CRUZ IBH			SCZ HPHP CLINIC			SCZ WATS CLINIC			SCZ WATSONVILLE IBH			Totals		
	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change
MEDI-CAL	6,583	6,151	-16%	3,268	3,947	-17%	2,057	2,958	-10%	12,746	12,412	3%	2,485	2,643	-6%	27,757	30,080	-8%
MEDI-MEDI	2,012	2,350	-14%	1,088	1,142	-5%	856	713	20%	2,815	2,873	1%	408	472	-13%	7,278	7,550	-4%
CHDP	4	71	-94%	0	0	0%	0	0	0%	73	1,083	-93%	0	0	0%	77	1,154	-93%
MEDICARE	446	478	-7%	308	227	35%	208	134	54%	705	618	14%	122	132	-8%	1,782	1,560	12%
FAMPRACT	20	26	-23%	0	0	0%	2	3	-33%	341	368	-7%	0	0	0%	363	387	-6%
SELF PAY	348	304	14%	58	27	115%	29	2	1350%	1,577	1,571	0%	81	75	8%	2,083	1,979	6%
OTHER	84	95	-12%	14	19	-26%	32	15	113%	445	572	-22%	61	85	-36%	636	796	-20%
MEDICRUZ	189	300	-34%	15	38	-58%	2	4	-50%	1,280	1,439	-11%	44	88	-50%	1,540	1,887	-18%
HPHP	9	5	80%	6	1	500%	670	646	4%	118	132	-11%	6	8	-33%	811	780	3%
FEIS	55	39	41%	0	5	-100%	0	0	0%	30	12	150%	9	4	125%	94	60	57%
Totals	9,770	11,820	-17%	4,748	5,404	-12%	4,454	4,455	0%	20,230	21,080	-4%	3,229	3,915	-8%	42,431	46,273	-8%

Patients

	SCZ SC CLINIC			SCZ SANTA CRUZ IBH			SCZ HPHP CLINIC			SCZ WATS CLINIC			SCZ WATSONVILLE IBH			Totals		
	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change
MEDI-CAL	2,454	2,884	-14%	549	663	-16%	497	510	-3%	5,368	5,182	4%	533	486	10%	7,174	7,365	-3%
MEDI-MEDI	843	675	24%	132	131	1%	113	121	-7%	888	856	5%	89	80	11%	1,457	1,471	-1%
CHDP	4	68	-94%	0	0	0%	0	0	0%	66	962	-93%	0	0	0%	70	1,028	-93%
MEDICARE	189	180	5%	42	33	27%	45	34	32%	280	222	27%	28	23	26%	460	412	12%
FAMPRACT	16	22	-27%	0	0	0%	2	3	-33%	251	278	-10%	0	0	0%	250	282	-11%
SELF PAY	214	197	9%	28	11	155%	26	2	1,200%	950	923	3%	44	24	83%	1,149	1,059	8%
OTHER	51	65	-22%	5	11	-55%	5	8	-44%	294	359	-18%	12	20	-40%	328	421	-22%
MEDICRUZ	101	125	-19%	5	7	-29%	2	3	-33%	842	860	-3%	19	30	-37%	651	711	-8%
HPHP	7	2	250%	1	1	0%	225	255	-12%	73	84	-14%	4	3	33%	288	308	-6%
FEIS	19	18	19%	0	2	-100%	0	0	0%	14	7	100%	2	1	100%	29	22	32%
Totals	9,898	4,215	-12%	762	849	-10%	915	937	-2%	8,815	9,813	-7%	732	667	10%	11,856	13,079	-9%
Total Unique Patients	3,507	3,999	-12%	730	823	-13%	816	853	-4%	8,243	8,324	-1%	702	640	10%	10,876	11,414	-6%

*Patients can be duplicated between payer groups

Overall Clinic Services
FQHC Defined Visits
down 8% YTD compared
to last year.

FY 17/18 vs. FY 18/19 YTD period ending 4/30/19

	FY 17/18 YTD Charges	FY 18/19 YTD Charges	Percent Change
All	FY 17-18 (YTD) \$22,557,715	FY 18-19 (YTD) \$22,046,059	-2.3%
Santa Cruz	FY 17-18 (YTD) \$4,179,263	FY 18-19 (YTD) \$3,897,412	-7.2%
Watsonville	FY 17-18 (YTD) \$6,865,538	FY 18-19 (YTD) \$6,870,387	0.1%
Watsonville Dental	FY 17-18 (YTD) \$1,756,453	FY 18-19 (YTD) \$2,066,944	15.0%
Coral Street	FY 17-18 (YTD) \$1,466,232	FY 18-19 (YTD) \$1,444,225	-1.5%
IBH	FY 17-18 (YTD) \$3,173,735	FY 18-19 (YTD) \$2,902,698	-9.3%

Projected Charges = Net Charges/Work Days Total Work Days (248.5)

FY 17/18 Actual Charges vs. FY 18/19 Projected Charges

	FY 17/18 Actual year End Charges	FY 18/19 Projected Charges	Percent Change
All	FY 17-18 \$27,631,518	FY 18-19 (Projected) \$26,659,103	-3.6%
Santa Cruz	FY 17-18 \$5,240,163	FY 18-19 (Projected) \$4,336,280	-20.8%
Watsonville	FY 17-18 \$8,237,251	FY 18-19 (Projected) \$8,307,985	0.9%
Watsonville Dental	FY 17-18 \$2,112,549	FY 18-19 (Projected) \$2,426,887	13.0%
Coral Street	FY 17-18 \$1,793,626	FY 18-19 (Projected) \$1,746,422	-2.7%
IBH	FY 17-18 \$3,796,713	FY 18-19 (Projected) \$3,510,075	-8.2%

Projected Charges = Net Charges/Work Days Total Work Days (248.5)

Data References

- Epic Revenue Management Report
- FQHC Defined Visits Report
- Clinic Services Division Financials

CPM Worksheet - SCHSA

Clinical Performance Measures (from EHB)		SCHSA Baseline	2018	Goal for 2020	2017 UDS CA Perf	2017 USA Natl Perf	NP2020 Goals	COMMENTS
	Early Entry into Prenatal Care							
1	Early Entry into Prenatal Care	86.67%	79.00%	88.00%	78.03%	79.97%	71.9%	in first trimester
2	Low Birth Weight (< 2500 grams)	0.00%	0.00%	2.00%	6.57%	8.09%	7.8%	
	Preventive Health Screenings and Services							
1	Weight: Assessment and Counseling for Nutrition and Physical Activity Children and Adolescents	53.18%	53.00%	55.00%	67.10%	65.85%	none	CA and Natl data based on adolescents only
2	Body Mass Index (BMI) Screening and Follow-Up Plan	40.28%	48.00%	42.00%	65.16%	63.85%	none	
3	Tobacco Use Screening and Cessation Intervention	82.44%	81.00%	84.00%	88.85%	87.50%	assmt 68.6% cessation 21.1%	
4	Colorectal Cancer Screening		48.00%	45.00%	44.91%	42.02%	70.5%	No current baseline, parameters of CPM changed for 2017
5	Screening for Clinical Depression and Follow-Up Plan	52.79%	65.00%	54.00%	63.81%	66.15%	adolescent 2.2% adult 2.3%	
6	Cervical Cancer Screening	54.97%	60.00%	57.00%	59.23%	55.67%	99.0%	
7	Childhood Immunization Status	26.77%	25.00%	28.00%	43.03%	40.24%	80.0%	
8	Dental Sealants for Children between 6-9 Years	27.17%	30.00%	29.00%	54.53%	50.71%	28.0%	
	Chronic Disease Management							
1	Use of Appropriate Medications for Asthma	92.88%	89.00%	94.00%	87.20%	86.62%	95.9%	CA and Natl data based on "appropriate treatment plan", unsure if it is a match with CPM definition
2	Coronary Artery Disease (CAD): Lipid Therapy	63.09%	78.00%	65.00%	78.26%	80.72%	none	
3	Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	76.71%	81.00%	78.00%	79.02%	79.27%	none	
4	HIV Linkage to Care	100.00%	100.00%	100.00%	90.95%	84.52%	none	
5	Controlling High Blood Pressure	60.11%	64.00%	62.00%	64.82%	62.71%	61.2%	<140/90mm Hg
6	Diabetes: Hemoglobin A1c Poor Control	29.73%	29.00%	27.00%	33.73%	32.95%	88.9%	CA and Natl data based on definition: HbA1c >9%