

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

April 4, 2019 @ 11:00 am

Meeting Location: 1080 Emeline Ave., Bldg. D (DOC Conference Room, 2nd Floor), Santa Cruz, CA 95060
1939 Harrison Street, Suite 211, Oakland, CA 94612

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. March 7, 2019 Meeting Minutes – Recommend for Approval
4. IBH Presentation
5. CEO Evaluation Process
6. Quality Management Committee Update
7. Financial Update
8. CEO Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
Lens report -Kaiser arrival in 3-4 months	Len	3/19	
Review and Visit metrics annually, include IBH in future reviews.	Julian		
Amy to keep updating committee on what we will be receiving for homeless funding	Amy		
Raquel to research Dientes survey company and see how expensive it is and report back to the commission.	Raquel		
Julian to add expenditure in the "Impacts" section of the fiscal report.	Julian		
Marco to do some research and report back at next meeting on Ted Talks.	Marco		
Amy to ask Kathleen to come to next meeting to give IBH presentation.	Amy		

Next meeting: May 2, 2019 11:00 am- 1:00 pm
1080 Emeline Ave, Building D, DOC Conference Room, Second Floor, Santa Cruz, CA 95060

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held March 7, 2019

Attendance	
Christina Berberich	Chair
Rahn Garcia	Vice-Chair
Marco Martinez-Galarce	Member
Gustavo Mendoza	Member
Amy Peeler	County of Santa Cruz, Chief of Clinics
Raquel Ramirez Ruiz	County of Santa Cruz, Senior Health Services Manager
Julian Wren	County of Santa Cruz, Administrative Services Manager
Mary Olivares	County of Santa Cruz, Administrative Aide
Meeting Commenced at 11:05 am and Concluded at 12:02 pm	
1. Excused/Absent:	
Excused: Dinah Phillips Excused: Len Finocchio Excused: Pamela Hammond	
2. Oral Communications:	
Marco sent an e-mail with information on Ted Talks he asked committee if they had a chance to look at it. Marco stated we could invite people who are thinking about the future of Public Health with emphasis on prevention. We could get either UC Santa Cruz or Cabrillo College to provide us with a space for the conference, and given that TED encourages local gatherings, they will probably be willing to provide us with not only resources, but also speakers. Marco to do some research and report back at next meeting.	
3. February 7, 2019 Meeting Minutes - Action item	
Review of February 7, 2019 Meeting Minutes - Recommended for Approval. Gustavo motioned for the acceptance of the minutes Marco Second the rest of the members present were in favour.	
4. CEO Evaluation Process	
Tabled for next meeting. Executive session scheduled for April 4, 2019 @ 10:30 A.M.	
5. Quality Management Committee Update	
Raquel stated they have been participating with the Alliance on an exercise on what values are important to the Emeline Health Center staff. Committee will work on the top four identified values. Raquel also stated committee is starting to work on the quality management plan for this coming fiscal year, she will bring back to our commission for approval. Raquel also mentioned that six staff members are participating in a 12-week self-pace on-line course "Joy in the work place".	
6. Policy Update – Action Item	
Policy 640.02 - Salary Limitations Policy 640.04 - Anti-Lobbying and legislative Advocacy policy Policy 640.07 – Exceptions to Restriction on Abortions Some updates made on these three policies brought to committee for approval. Marco motioned for approved, Gustavo Second, all other members in favour.	
7. Financial Update	
Julian presented information on several reports, such as: FQHC Visit Average and Range for all clinics including IBH, FQHC Defined Visits, FQHC Defined Visits - compare current year to same last year. It was asked as to why IBH numbers so different from IBH Watsonville and IBH Santa Cruz. Amy to ask Kathleen to come to next meeting to give presentation.	
8. Medi-Cal Issues	
This item should have been removed.	
9. CEO update	
Amy stated that HPHP staff is out everyday at the encampment on River Street providing services, water, and Narcan to campers. She stated there were 2 deaths this week at the camp site. A lot more meetings are taking place at HPHP to discuss increasing shelters and new location for River Street camp. Amy also stated we possibly have three new members for our commission. One from Bruce Mc Phersons district, and the other 2 from Greg Caput District. Supervisor Caput would like to meet with them prior to starting on our Commission. Amy also reported that we have contracted a new acupuncturist that is scheduled to start providing services on 3/19/19 and that we are working with the Alliance to negotiate a contract. Lastly, we have second interviews scheduled for potential Medical Director and that construction is close to finish with our	

Santa Cruz Clinic goal for May 1, 2019.

Action items:

1. Len's report -Kaiser arrival in 3-4 months
2. Review and visit metrics annually, Include IBH in future reviews.
3. Amy to keep updating committee on what we will be receiving for homeless funding
4. Raquel to research Dientes survey company and see how expensive it is and report back to the commission.
5. Julian to add expenditure in the "Impacts" section of the fiscal report.
6. Marco to do some research and report back at next meeting on Ted Talks.
7. Amy to ask Kathleen to come to next meeting to give IBH presentation.

Next Meeting: April 4th, 2019 11:00 am -1:00 pm
1080 Emeline, Santa Cruz, CA

Minutes approved _____ / /
(Signature of Board Chair or Co-Chair) (Date)

*Great service: friendly,
professional, efficient,
timely, compassionate.*

IBH Patient

Why IBH?

Traditionally, physical health services and behavioral health services were provided in separate settings, with limited communication and coordination of care. IBH seeks to bridge that gap with emphasis on caring for the whole person. There is strong evidence that this type of patient-centered approach to care improves health outcomes.

Services

Behavioral Health Assessment
Individual Counseling
Family and Couples Counseling
Psychiatric Evaluation
Medication Management
Therapy and Support Groups

Locations

1080 Emeline Avenue
Santa Cruz

1430 Freedom Boulevard
Watsonville

Homeless Persons Health Project
115-A Coral St.
Santa Cruz



**To learn more or
to set up an IBH consultation:**
Talk to your PCP or other medical staff
or contact us at **(831) 454-4100**



Integrated Behavioral Health

A service of the
Santa Cruz County Health Clinics



How can we help?

What is Integrated Behavioral Health?

Integrated Behavioral Health (IBH) provides essential counseling and psychiatric services for our patients in the primary care clinics in Santa Cruz and Watsonville.



IBH staff work as part of your care team, collaborating with your primary care provider and other medical staff to ensure that you receive the help you need.

Why am I being referred?

Sometimes talking about a problem can help.

Who is IBH?

A multidisciplinary team of counselors, psychiatrists, nurse practitioners, medical assistants, and case managers.



Is IBH right for me?

If you are looking for help with problem solving, making a big decision, a life crisis, feeling down, relationship issues, substance abuse or just need someone to talk to, IBH can help.



The team has helped me so much to get well and see the light at the end of the tunnel. It's a great staff!

IBH Patient

Santa Cruz County Health Services Agency Clinics

Fiscal Presentation

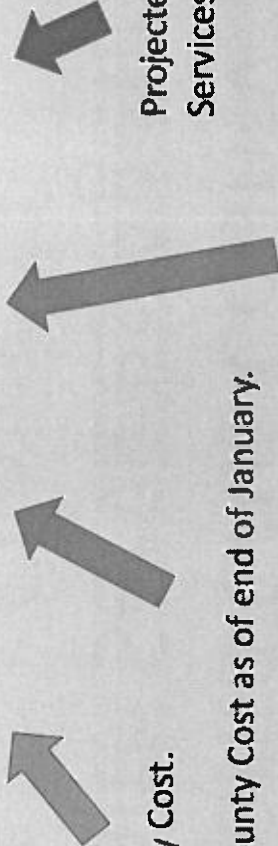
Data through

Through 2/28/19

County of Santa Cruz (HSA)
FY 18/19 (All) CLINIC(All)

GLKey Division Object	Sum of Budget	Sum of Actual	Division EA's	EA Var to Bud	At 58.63% of FY
(All) CLINIC (All)	(40,452,603)	(18,494,664)	(38,637,321)	(1,825,282)	46%
	42,015,744	21,194,644	39,751,258	2,264,486	50%
Grand Total	1,553,141	2,699,980	1,113,937	439,204	

*Our revenues are down YTD however, our expenditures are also under budget.



*Adopted Budget estimated Net County Cost.

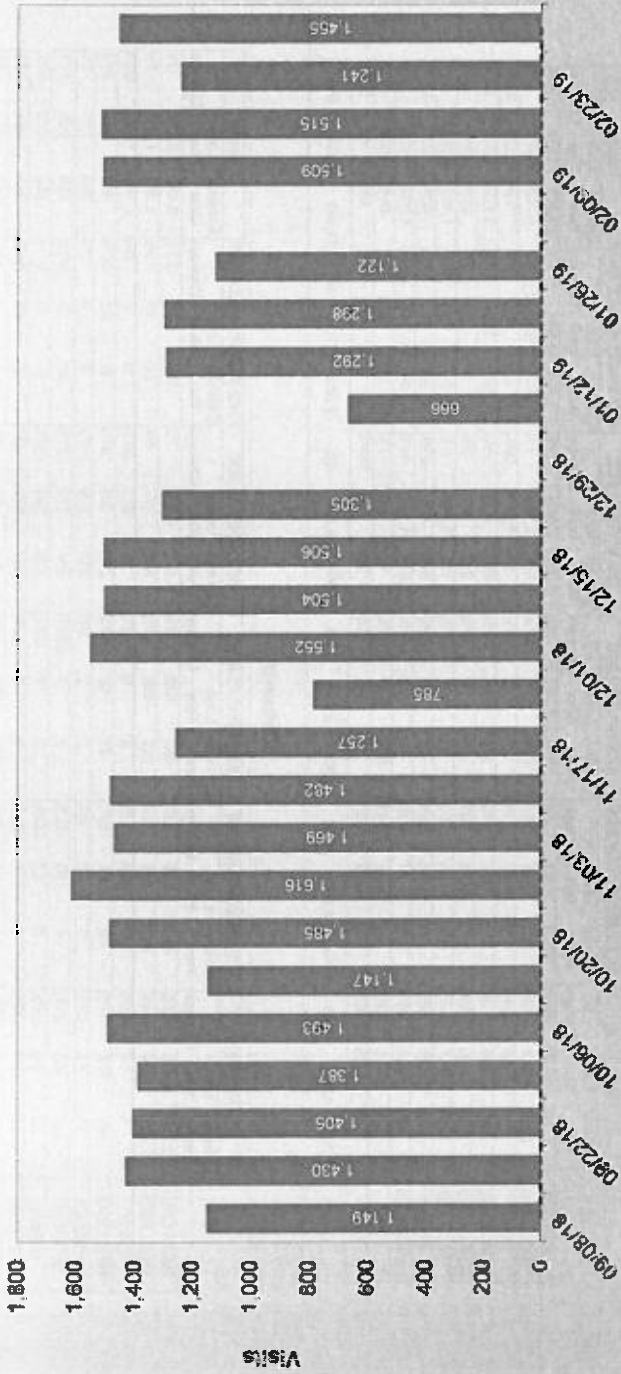
Actual Net County Cost as of end of January.

Projected FY end Clinic Services Net County Cost.

Clinic Services Estimated Actual Net Cost.

Visit Metrics

3/2/2019



Visit Volume: Weekly total of all arrived or completed appointments.

Current Fiscal Year to Date
07/01/2018 - 02/28/2019

FQHC-Defined Visits and Patients Report
(includes Open Charts and CRWQ)
Compare Current Year Period to Same Period Last Year

SCZ SC CLINIC includes SCZ SC ORTHO CLINIC
SCZ WATS CLINIC includes SCZ WATS HDC CLINIC

Visits

	SCZ SC CLINIC			SCZ SANTA CRUZ BH			SCZ EHPH CLINIC			SCZ WATS CLINIC			SCZ WATSONVILLE BH			Totals		
	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change
MEDICAL	5,321	6,488	-18%	2,201	3,072	-29%	2,148	2,342	-8%	8,863	9,480	-7%	1,954	2,068	-5%	21,081	23,476	-10%
MENTAL/ED	1,529	1,868	-18%	877	878	0%	188	281	-33%	2,313	2,216	4%	305	368	-17%	8,782	9,960	-12%
CHDP	4	68	-94%	0	0	0%	0	0	0%	58	1,071	-95%	0	0	0%	62	1,337	-95%
REDCARE	378	385	-3%	238	177	34%	171	164	6%	263	470	-43%	100	108	-7%	1,470	1,275	15%
FAM/PACT	16	19	-16%	0	0	0%	2	2	0%	281	281	0%	0	0	0%	286	312	-8%
SELF-PAY	251	247	2%	29	23	26%	23	12	82%	1,194	1,238	-4%	50	60	-17%	1,447	1,570	-8%
OTHER	86	81	6%	10	16	-38%	23	3	87%	349	455	-23%	58	71	-18%	508	635	-20%
MEDICARE	165	246	-33%	15	31	-52%	1	4	-75%	1,014	1,134	-11%	27	71	-62%	1,212	1,465	-18%
PHIP	0	5	-100%	0	1	-100%	0	1	-100%	562	519	8%	82	80	2%	644	620	4%
FEES	44	29	52%	0	2	-100%	0	0	0%	23	0	100%	1	4	-75%	28	44	-36%
Totals	7,783	9,611	-19%	3,766	4,263	-12%	3,579	3,585	1%	15,803	16,434	-4%	2,363	2,773	-15%	33,441	36,392	-8%

Increase in Medi-Cal Patients is positive = higher reimbursement rate.

Overall Clinic Services FQHC Defined Visits down 8% YTD compared to last year.

Patients

	SCZ SC CLINIC			SCZ SANTA CRUZ BH			SCZ EHPH CLINIC			SCZ WATS CLINIC			SCZ WATSONVILLE BH			Totals		
	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change	Current Year	Last Year	Change
MEDICAL	2,223	2,459	-10%	475	578	-18%	462	450	3%	4,572	4,370	5%	448	403	11%	6,485	6,513	0%
MENTAL/ED	687	819	-16%	117	115	2%	107	103	4%	828	777	6%	77	88	-12%	1,571	1,364	14%
CHDP	4	64	-94%	0	0	0%	0	0	0%	52	862	-94%	0	0	0%	56	1,013	-95%
REDCARE	182	184	-1%	52	28	83%	42	33	27%	246	180	37%	30	20	50%	455	366	24%
FAM/PACT	13	17	-24%	0	0	0%	2	2	0%	211	219	-4%	0	0	0%	280	221	27%
SELF-PAY	133	172	-23%	6	16	-63%	3	1	200%	684	772	-11%	28	20	40%	770	805	-4%
OTHER	42	55	-24%	6	10	-40%	3	7	-57%	228	263	-13%	11	17	-35%	250	350	-29%
MEDICARE	87	112	-22%	5	7	-29%	1	3	-67%	582	577	1%	13	25	-48%	651	654	-1%
PHIP	7	2	250%	1	1	0%	191	224	-15%	53	53	0%	3	2	50%	241	271	-11%
FEES	17	12	42%	0	1	-100%	0	0	0%	12	7	71%	1	1	0%	27	18	50%
Totals	3,321	3,763	-12%	632	748	-16%	631	625	1%	7,517	8,218	-8%	611	539	13%	18,433	19,657	-6%
Total Unique Patients	3,156	3,395	-7%	623	729	-15%	733	755	-3%	7,148	7,281	-2%	587	538	9%	9,759	10,317	-6%

*Patients can be duplicated between payer groups

Data References

- Epic Revenue Management Report
- FQHC Defined Visits Report
- Clinic Services Division Financials