

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

August 12, 2026 @ 1:00pm - 2:00pm

MEETING LOCATION: In-Person – 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060, 40 Eileen Street, Watsonville CA 95076, will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454-2222,191727602# United States, Salinas Phone Conference ID: **191 727 602#**

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. July 8, 2026, Meeting Minutes – Action Required
4. Commission Bylaws Review – Action Required
5. Quality Management Update
6. Sliding Fee Schedule Review
7. Financial Update
8. CEO Update

<u>Action Items from Previous Meetings:</u> Action Item	Person(s) Responsible	Date Completed	Comments

Next meeting: Wednesday, September 9, 2026, 1:00pm - 2:00pm **Meeting Location:** In-Person - 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454- 2222,191727602# United States, Salinas Phone Conference ID: **191 727 602#**

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held July 8, 2026

TELECOMMUNICATION MEETING: Microsoft Teams Meeting - or call-in number +1 916-318-9542 – PIN# 500021499#

Attendance	
Christina Berberich	Executive Board - Chair
Len Finocchio	Executive Board – Co-Chair
Rahn Garcia	Member
Dinah Phillips	Member
Marco Martinez-Galarce	Member
Maximus Grisso	Member
Nicole Pfeil	Member
Joseph Eaton	Member
Amy Peeler	County of Santa Cruz, Chief of Clinics
Raquel Ruiz	County of Santa Cruz, Senior Health Services Manager
Julian Wren	County of Santa Cruz, Admin Services Manager
Jennifer Phan	County of Santa Cruz, Health Services Manager
Meeting Commenced at 1:00 pm and concluded at 1:45 pm	
Excused/Absent:	
Excused: Michelle Morton	
1. Welcome/Introductions	
Amy introduced potential new Commission member Mike Weatherford. Introductions were made at this time.	
2. Oral Communications:	
3. June 8, 2026, Meeting Minutes – Action Required	
The minutes from June 8, 2026, meeting were reviewed and recommended for approval. Rahn motioned to accept the minutes as presented. Len seconded the motion. All members present voted in favor.	
4. Quality Management Plan Approval - Action Item	
Raquel presented the Quality Management Plan and reviewed the edits and updates that had been made. Nicole made a motion to accept the Quality Management Plan as presented. Len seconded the motion. The motion carried unanimously, with all members present voting in favor.	
5. Quality Management Update	
Raquel provided an update on the Quality Management Committee. She reported that, during this month's meeting, HPHP presented its Quarterly Report on Medication Management and Adherence. The committee also finalized the 2026–2027 Quality Management Plan and received a Ryan White (HIV Grant) program update. Raquel also presented the Central California Alliance for Health (CCAH) Care-Based Incentives (CBI) Quarter 1 Report. She reviewed the quality measures, plan benchmarks, performance goals, and improvement rates with the committee.	
Raquel provided a Peer Review update. She reported that the organization has transitioned to a web-based application for chart reviews, replacing the previous DocuSign and paper-based process. She also reported that three monthly Peer Review chart audits had been completed, with no issues identified. Lastly, Raquel shared that a refresher training on Hepatitis C treatment will be scheduled soon. The training will be led by an infectious disease specialist and will be provided to all staff.	
6. Financial Update	
On behalf of Julian, Amy provided an update on the new California state budget and its impact on the organization. She reported that California nearly implemented significant cuts to community health center funding this year. Instead, state leaders deferred most of those proposed cuts for one year and identified additional funding to help maintain Medi-Cal stability. Amy also reported that this year's budget delays any reductions to acupuncture benefits by 12 months. If the related legislation is approved, acupuncture will become a more stable and reliable covered service for chronic pain management. Amy reviewed organizational financial and operational metrics, including completed billable appointments, unique patient comparisons, monthly total charge comparisons, and days in accounts receivable (A/R). In closing, Amy stated that the organization's overall financial outlook for the year is positive. She noted that more patients have been served, financial performance is near break-even, and increasing demand highlights the need	

for continued planning as the organization prepares for Fiscal Year 2026–2027.	
7. Succession planning	Amy reported that, under the organization's bylaws, commissioners serve four-year terms and may serve up to three consecutive terms, for a maximum of 12 years. A discussion followed regarding the possibility of removing term limits. The committee directed staff to review the applicable county code and determine whether there is any guidance or requirements in the organization's agreement with the Health Resources and Services Administration (HRSA). Staff will report back with their findings at a future meeting.
8. CEO Update	Amy reported that her annual evaluation is due. The committee directed Mary to prepare a separate agenda for next month's meeting to allow the Executive Board to convene and conduct Amy's evaluation.

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☐ Minutes approved _____ (Signature of Board Chair or Co-Chair) / / (Date)



Health Centers Division

Integrated Community Health Center Commission Meeting Fiscal Report

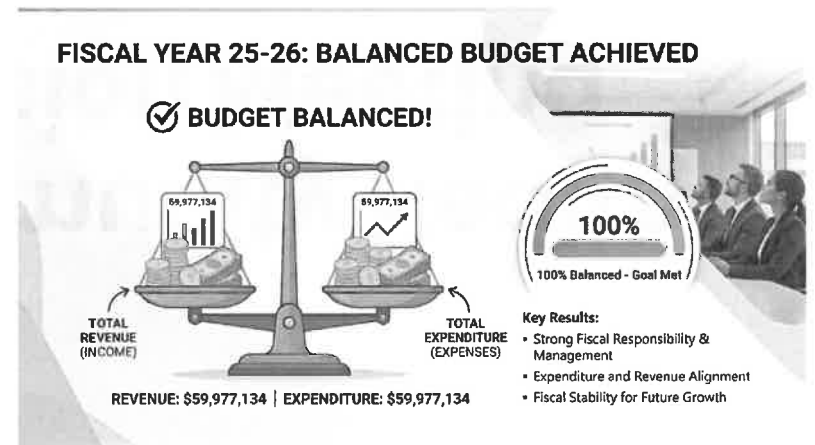
8/12/2026

Successful Year-End Close for FY 25-26

✦ Behavioral Health did not need to utilize approximately \$9 million in Trust Funds that had been budgeted for FY 2025-26.

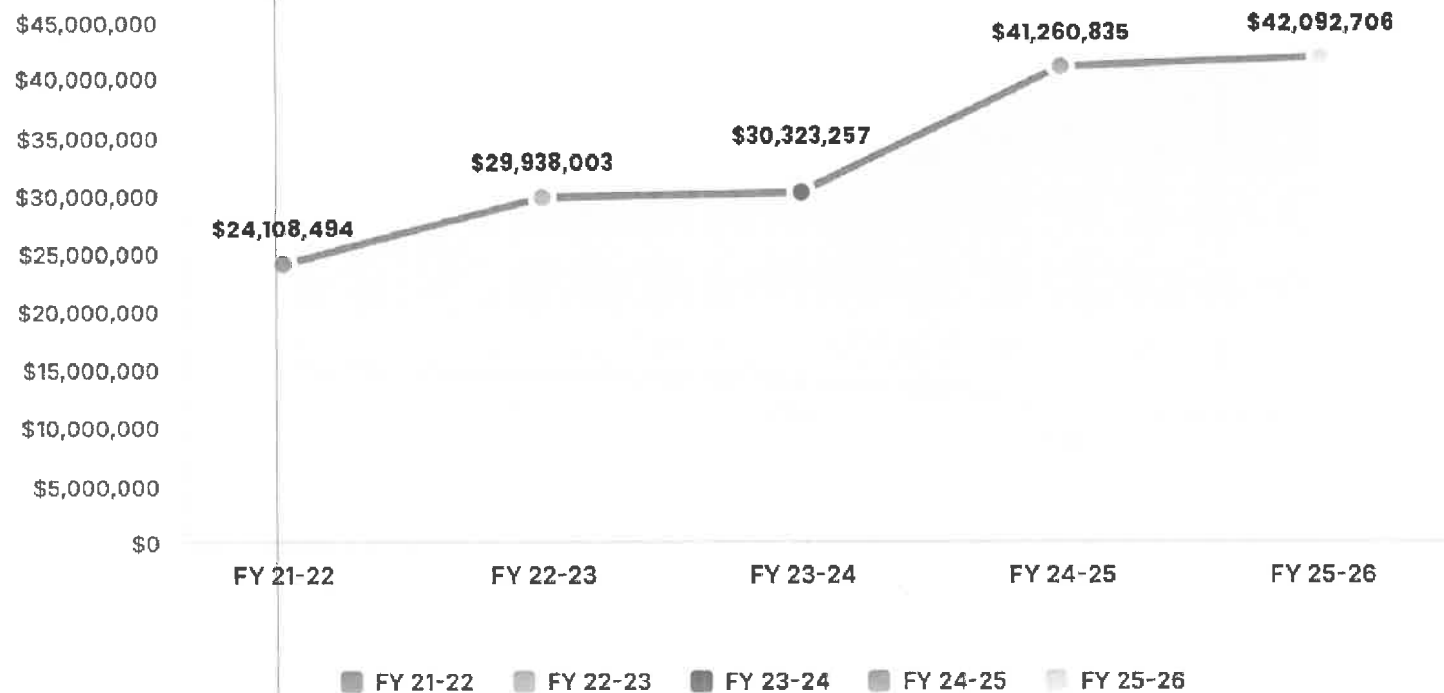
✦ The Agency only utilized approximately \$1.7 million in Intergovernmental Transfer (IGT) funding, compared to the nearly \$13 million that had been budgeted.

✦ Overall, HSA successfully closed the fiscal year with a balanced budget, an incredible accomplishment that reflects the thoughtful financial management happening across every division.



HSA Financials as of 7/30/26

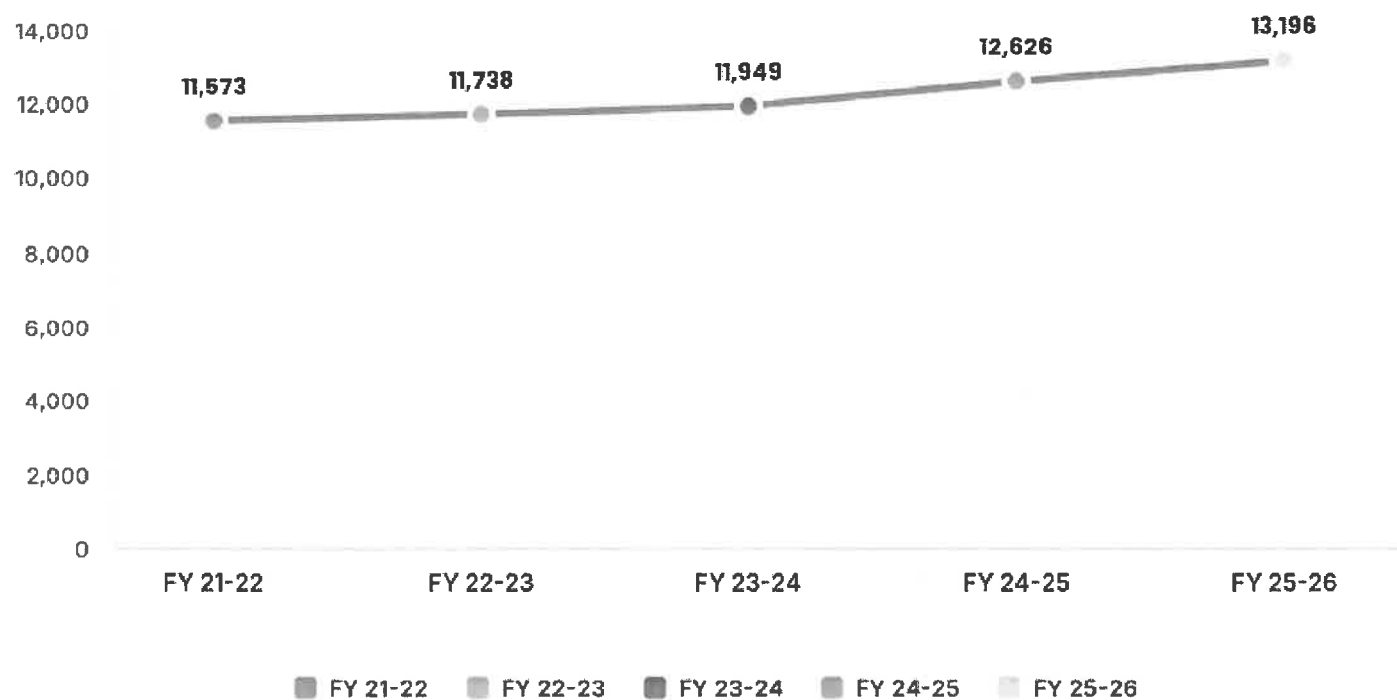
Health Centers Charges for Services Revenue: 5-Year Trend



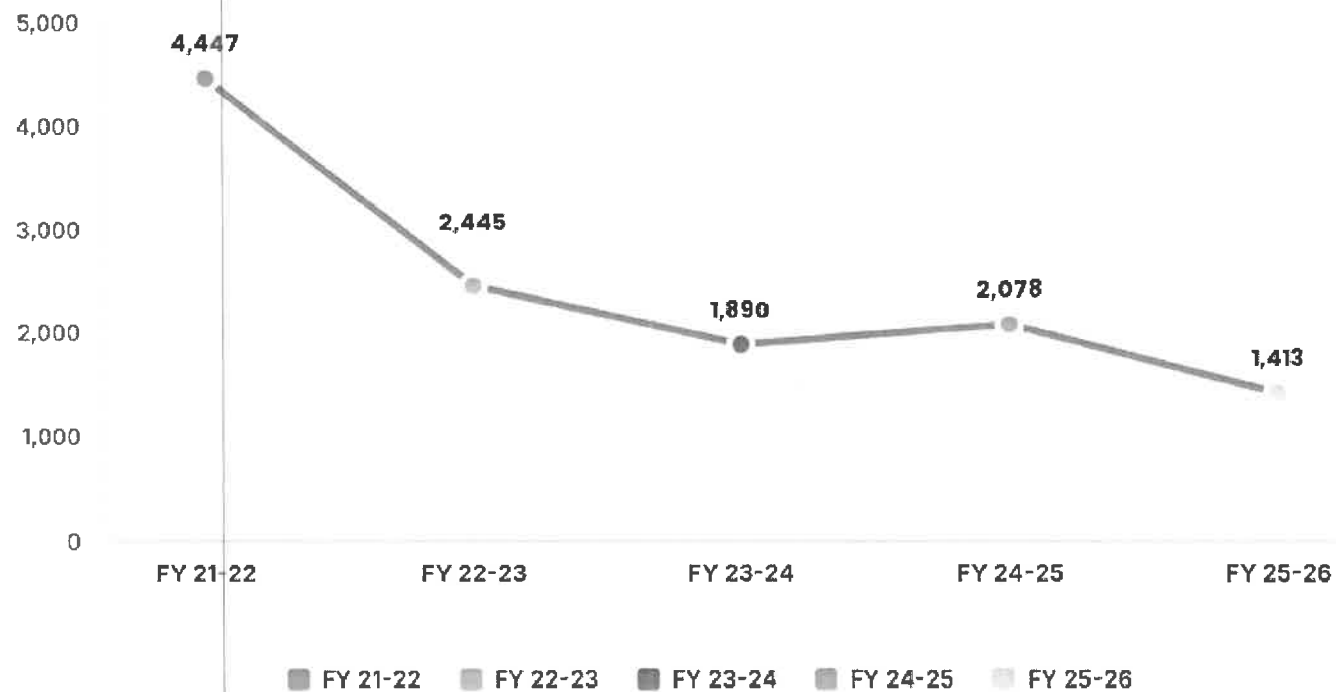
All Health Centers

End of the Year Financials *FY 25-26
Financials as of 7.25/26

Fiscal Year Unique Patient 5-Year Trend Comparison



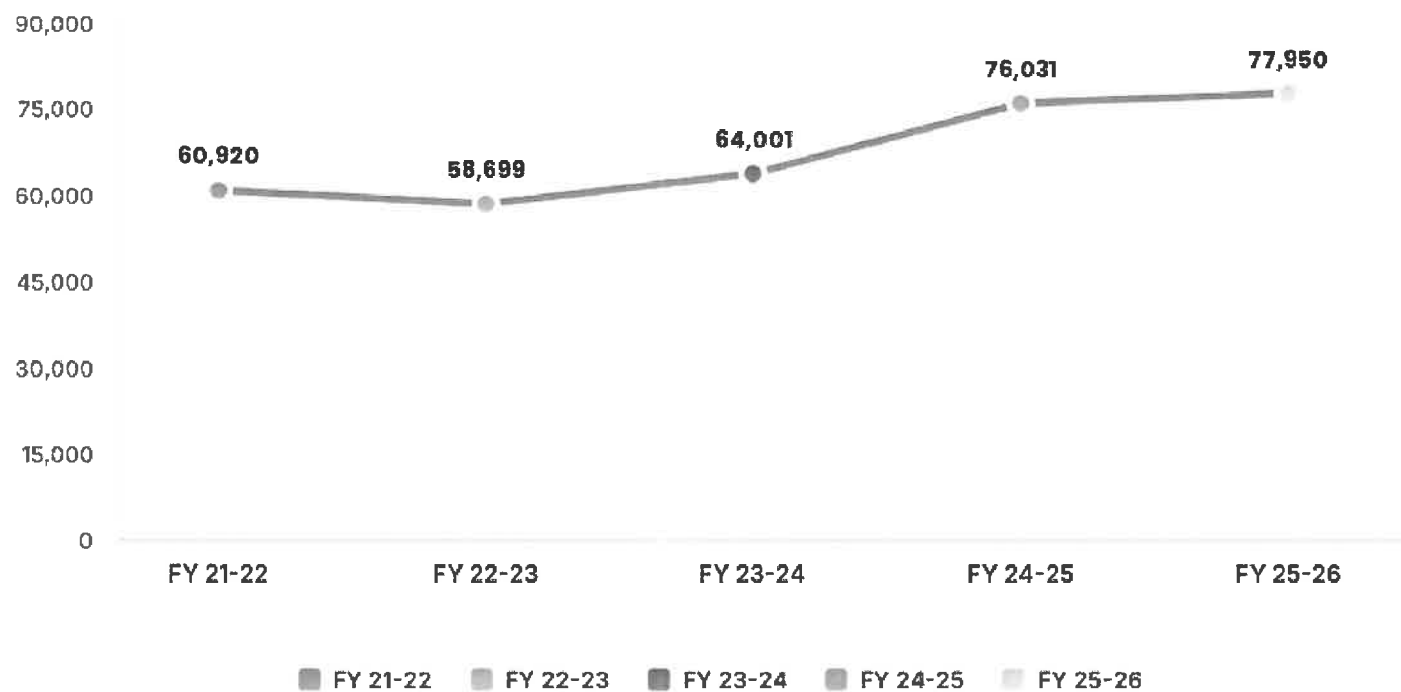
Fiscal Year 5-year First Time Patient Count Comparison



All Health Centers

Power BI First Visit Patient
Retrieved 7-28-26

Fiscal Year Completed Billable Appointment: 5-Year Trend comparison



CSOSR Request & Settlement Timeline

High-level operational roadmap for filing, audit review, Medi-Cal rate implementation, and reconciliation (2026–2030)

Phase 1 • Apr – Nov 2026 Preparation & Filing

4/1/26 – 6/30/26

Implement Triggering Event

File CSOSR Request 7/1/26 – 11/27/26

8/1/26 – 8/14/26

Provide Wipfli EOY Financials

Phase 2 • Dec 2026 – May 2027 DHCS Audit & Interim Rate

12/1/26 – 1/15/27

Decide DHCS Audit Waiver Acceptance

⚠ If not initially accepted, prepare to accept extension during audit.

Audit Period Window 1/1/27 Onward

- Waiver Declined: 90-day Audit (Jan–Mar '27)
- Waiver Accepted: Complete by Dec 2027

1/1/27 – 4/30/27

File & Request Interim Rate

2/1/27 – 5/31/27

📌 Interim Rate Active on Medi-Cal Claim Payments

Phase 3 • May 2027 – Feb 2028 Final Rate Approval

5/1/27 – 1/31/28

Final Report Issued by DHCS

1/1/28 – 2/28/28

📌 Final Rate Active on Medi-Cal Claim Payments

**Estimated latest dates based on audit timeline*

Phase 4 • 2028 – 2030 PPS Recon & Settlement

Prepare & File FY26 PPS Recon Request 1/1/28 – 2/28/28

Tentative Settlement Recon 7/1/28 – 8/31/28

Settlement at 60% of as-filed results

1/1/30 – 2/28/30

Final Settlement of FY26 PPS Recon

Remaining 40% less audit adjustments

■ Key Cash Flow Impact (Active Medi-Cal Claim Rates)

■ Audit Waiver / Action Required

County Executive Overview • CSOSR Timeline & Settlement Plan

Is there anything I can clear up for you?

Thank You





Health Centers Division

Quality Management Report

August 12, 2026



Quality Management Committee

- Emeline Quarterly Report-
 - Created screening tool for vaccine eligibility
 - free vaccine vs. pharmacy vs. clinic purchased-Goal is to increase access to free vaccine
- Central California Alliance for Health (CCHAH) Care Based Incentives (CBI) Mid-Year Quality of Care Performance Report (next slide)
- Pediatric Appointment Time Survey



2026 Care-Based Incentive

Mid-Year Quality of Care Performance Report

SANTA CRUZ COUNTY HSA

CBI Group Number 1034



Quality of Care Measures	Provider Rate			2026 Quality of Care Benchmarks			
	Eligible Members	Compliant Members	Provider Rate	NCOA 25th Percentile	NCOA 50th Percentile	NCOA 75th Percentile	NCOA 90th Percentile
Breast Cancer Screening	1727	1165	67.46	50.53	55.87	61.43	66.31
Cervical Cancer Screening	3269	2000	61.18	47.10	52.32	57.83	64.21
Child & Adolescent Well-Care Visits (3-21)	2311	1437	62.18	49.68	55.41	61.47	67.63
Chlamydia Screening	395	278	70.38	48.48	56.30	65.47	70.67
Colorectal Cancer Screening (45-75)	3175	1522	47.94	35.72	41.39	48.22	53.31
Controlling High Blood Pressure	987	692	70.11	63.75	67.88	71.34	75.43
Depression Screening for Adolescents and Adults	7940	3305	41.62	3.50	7.00	17.00	18.24
Diabetic Poor Control >9%*	1226	346	28.22	35.77	30.41	26.52	23.60
Immunizations: Adolescents	141	90	63.83	29.42	34.14	40.19	47.16
Immunizations: Children (Combo 10)	45	18	40.00	19.77	23.89	28.86	34.79
Lead Screening in Children	45	35	77.78	61.31	69.96	76.34	82.86
Well-Child visits for age 15-30 months	40	32	80.00	68.38	72.32	77.50	82.12
Well-Child Visits in the First 15 Months of Life	32	17	53.13	58.04	63.38	67.49	71.71

* A lower rate represents better performance

<= 24th Percentile

Between 25th and 49th

Between 50th and 74th

Between 75th and 89th

>= 90th Percentile



Peer Review and Risk Management Committee

- All-Staff Meeting Themed Chart Review planning
 - 8/19/2026 Hypertension
- Reviewed four Monthly Peer Review Chart Audits

Questions?

Thank You

