March 8, 2020

Dear Colleagues,

As of tomorrow, March 9, 2020, some commercial laboratories plan to begin testing for COVID-19. It is not necessary to contact Public Health in order to utilize commercial laboratory testing for COVID-19. No case number or Person Under Investigation (PUI) number is required.

It is very important that all confirmed cases are reported promptly to enable public health monitoring of the scope and severity of COVID-19 in California. Your reports will enable us to provide you with timely data to inform your clinical practice and guide public health interventions.

California regulations require that health care providers report cases of COVID-19 immediately by telephone to the local health officer of the jurisdiction where the patient resides. For Santa Cruz County residents, please call 831-471-1170 and ask to speak to the Health Officer on duty.

In addition, when you order testing from a commercial laboratory, please carbon copy (cc) our Communicable Disease Unit at HSACDeFax4545049@santacruzcounty.us or fax 831-454-5049 on all COVID-19 orders. This will allow for continued tracking of both positive and negative COVID-19 testing results.

Thank you for working alongside us to protect our community.

Wishing you healthy days ahead,

Gail Newel, MD, MPH
Health Officer, County of Santa Cruz