

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held April 3, 2024

TELECOMMUNICATION MEETING: Microsoft Teams Meeting - or call-in number +1 916-318-9542 – PIN# 500021499#

Attendance	
Rahn Garcia	Member
Marco Martinez-Galarce	Member
Maximus Grisso	Member
Tammi Rose	Member
Michael Angulo	Member
Michelle Morton	Member
Monica Morales	County of Santa Cruz, Director HSA
Julian Wren	County of Santa Cruz, Admin Services Manager
Jennifer Phan	County of Santa Cruz, Health Services Manager
Mary Olivares	County of Santa Cruz, Admin Aide
Meeting Commenced at 4:22 pm and concluded at 5:00 pm	
Excused/Absent:	
Excused: Christina Berberich Excused: Len Finocchio Excused: Dinah Phillips Excused: Gidget Martinez Excused: Amy Peeler	
1. Welcome/Introductions	
2. Oral Communications:	
None	
3. March 6, 2024, Meeting Minutes – Action Required	
Review of March 6, 2024, Meeting Minutes – Recommended for Approval. Marco moved to accept the minutes as presented. Tami second, and the rest of the members present were all in favor.	
4. Policy 700.01 – Medical Emergencies – Action Required	
Jennifer presented Policy 700.01 – Medical Emergencies on behalf of Raquel. This item was originally presented at last month’s meeting. Jennifer presented updates with track changes; Mary sent out to commissioners ahead of meeting the code blue protocols for each clinic. Jennifer reported that the references will be added to this policy. Tami made a motion to accept policy as updated and presented. Marco second, and the rest of the members present were all in favor.	
5. Sliding Fee Scale Change – Action Required	
Julian presented the proposed changes to the sliding fee schedule. Julian reported there was a small change that will reduce what patients are charged, he then presented the changes. Marco made a motion to accept changes as updated and presented. Tami second, and the rest of the members present were all in favor.	
6. My Chart Presentation – Jessica McElveny	
This item was tabled for next month’s meeting.	
7. Mental Health Protocols (for Maximus to present as requested)	
This item was tabled for next month’s meeting.	
8. Quality Management Update	
Jennifer reported on behalf of Raquel. She reported on HPHP Mobile Clinic, Street Medicine Outcomes. Jennifer reported that there were over 500 visits in 2023, 160 in Q4 alone (mostly low barrier Medication Assisted Treatment. There were 80 patients cured for Hep C since January 2023, 120 patients engaged in Hep C treatment, and they also treated opioid use disorders as a result of the street medicine outreach. Jennifer reported on HPHP’s outbreak response for the 2024 Syphilis and Shigella outbreaks. She stated as of 4/3/24 Syphilis had 14 probable cases and 6 suspect cases and shigella had 49 confirmed cases. Jennifer reported HPHP is working with Public Health to deploy resources & supplies, coordinate follow up care, incentivize testing, labs, treatment, and	

cross train staff in street medicine. She lastly reported the challenge has been balancing the clinic capacity with demand of new patients seen during street medicine. Jennifer reported other projects that HPHP is working on is collaborating with syringe service program (SSP) and Medication Assisted Treatment (MAT) access points. This occurs on Wednesdays 10am-2pm, focused on Coral Street, Santa Cruz Levee, and Harvey West. Since 8/30/23, 700 encounters, including 303 new encounters. It was reported that 385 units of Narcan have been distributed in this collaboration and this has contributed to a UCLA study for low barrier to MAT services at SSP. System data shows 22,792 unique individuals received harm reduction services from 27 grantees, and 7,963 new patients had started Medication for Opioid Disorder (MOUD).

9. Financial Update

Julian reported at next month's commission meeting he will be bringing the 24/25 budget for approval. Julian also reported that there have been multiple payment delays, but everything had been rectified and they have started receiving payments. Julian also reported they are working on increasing access to care. They are looking at all providers' schedules to decrease no shows by scheduling video calls or tele-health visits. Julian also reported his staff is working on increasing reimbursement ratio by having staff working on denials, working on specific work queues, and reorganizing staff. Julian reported their goal is to get to an average of 53 Days in Accounts Receivable by Feb 29, 2025, they are currently at 57.5 days. Julian lastly reported on visit numbers for each individual clinic, in which at all clinics the number of visits is increasing.

10. CEO/COVID 19 update

Julian reported on behalf of Amy he reported there was an audit completed for Dientes, there were 21 compliance areas and there was one marker that was not met at that time of the audit but now has been rectified. Jennifer also reported on behalf of Amy and stated that Dr McEntee new Medical Director will be starting on April 9, and we want to thank Dr. Hansen for all her help as the Interim Medical Director. Jennifer also reported that Dr. Mathew has stepped in as the Interim Medical Director at the Emeline Clinic..

Next meeting: May 1, 2024, 4:00pm - 5:00pm

Meeting Location: In- Person- 150 Westridge Drive, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. Clinic. Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) [+1 831-454-2222,191727602#](tel:+18314542222191727602) United States, Salinas Phone Conference ID: **191 727 602#**

Minutes approved _____ / / _____
(Signature of Board Chair or Co-Chair) (Date)