Santa Cruz County Mental Health Plan

PROVIDER DIRECTORY



AUGUST 2022





LANGUAGE ASSISTANCE

ENGLISH

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call: 1-800-952-2335 (Email: hsabhserviceinfo@co.santa-cruz.ca.us)

ATTENTION: Auxiliary aids and services, including but not limited to large print documents and alternative formats, are available to you free of charge upon request. Call 1-800-952-2335 (Email: hsabhservicein-fo@co.santa-cruz.ca.us)

Español (SPANISH)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-952-2335 - Correo electrónico: hsabhserviceinfo@co.santa-cruz.ca.us

繁體中文 (CHINESE)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-952-2335

電子郵件 <u>hsabhserviceinfo@co.santa-cruz.ca.us</u>

<u>Tiếng Việt</u> (VIETNAMESE)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-952-2335 E-mail: <a href="https://doi.org/10.2016/nc.10.

TAGALOG (Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-952-2335 - Email: hsabhserviceinfo@co.santa-cruz.ca.us

한국어 (KOREAN)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-952-2335 이메일 hsabhserviceinfo@co.santa-cruz.ca.us

<u> Յայերեն</u> (ARMENIAN)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-800-952-2335 – Email: hsabhserviceinfo@co.santa-cruz.ca.us

(FARSI)فارس<u>ي</u>

1-800-952-2335 اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شماتماس بگیرید. توجه: مارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شماتماس بگیرید. توجه: المحترونیک میلاد المحترونیک میلا

Русский (RUSSIAN)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-952-2335 - Эл. Адрес hsabhserviceinfo@co.santa-cruz.ca.us

日本語 (JAPANESE)

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-800-952-2335

Eメールhsabhserviceinfo@co.santa-cruz.ca.us

(ARABIC)العربية

تنبيه: إذا كنت تتحدث العربية، خدمات المساعدة اللغوية، مجانا، تتوفر لك. 1-800-952 (hsabhserviceinfo@co.santa-cruz.ca.us _ البريد الإلكتروني

ਪੰਜਾਬੀ (PUNJABI)

1-800-952-2335

ខ្មែរ (CAMBODIAN)

ប្រយ័ត្ន៖ ររ ើសិនជាអ្នកនិយាយ ភាសាខ្មែ , រសវាជំនួយមននកភាសា រោយមិនគិត្្មួល គឺ អាចមានសំរា ់ ំររ ើអ្នក។ ចូ ទូ ស័ព្ទ ₁₋₈₀₀₋₉₅₂₋₂₃₃₅ អ៊ីមែល <u>hsabhserviceinfo@co.santa-</u>

Hmoob (HMONG)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-952-2335 - Email: hsabhserviceinfo@co.santa-cruz.ca.us

<u>हिंदी</u> (HINDI)

$2335 \square \square \square \square$ hsabhserviceinfo@co.santa-cruz.ca.us
<u>ภาษาไทย</u> (THAI) เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร ₁₋₈₀₀₋₉₅₂₋₂₃₃₅
<u>Insabhserviceinfo@co.santa-cruz.ca.us</u>

<u>ພາສາລາວ (</u>LAO)

ໂປດຊາບ: ຖ້ຳວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ1-800-952-2335 ທີ່ຢູ່ອີເມວ hsabhserviceinfo@co.santa-cruz.ca.us



Other Languages and Formats

Other Languages

You can get this Provider Directory and other materials for free in other languages. Call Sant Cruz MHP at 1-800-952-2335. This call is toll free.

Other Formats

You can get this information for free in other auxiliary formats, such as Braille, 18-point font large print, or audio. Call Sant Cruz MHP at 1-800-952-2335. This call is toll free.

Interpreter Services

You do not have to use a family member or friend as an interpreter. Free interpreter, linguistic, and cultural services are available 24 hours a day, 7 days a week. To get this Provider Directory in a different language or to get interpreter, linguistic, and cultural help, call Santa Cruz MHP at 800-952-2335. This call us toll free.

Table of Contents

General Information ·······7
Introduction to This Provider Directory7
Emergency Services7
Emergency Departments In Santa Cruz County7
Accessing Services 8
Service Options ······9
Service Options for Adults9
Service Options for Children & Adolescents
Crisis Services11
Provider Directory (in alphabetical order)12
County of Santa Cruz Behavioral Health ······ 12
Encompass Community Services23
Front Street Inc30
Haven of Hope ······ 34
Pajaro Valley Prevention & Student Assistance
Parent Center ······41
Telecare44
Volunteer Center of Santa Cruz ······ 49



Introduction to the Provider Directory

This provider manual is designed to share information about all Mental Health Plan service options for Behavioral Health Services in Santa Cruz County and the providers which deliver them to beneficiaries. It also includes information about how to access care.

In order to receive services, you must be enrolled or eligible for Medi-Cal, and meet medical necessity. For more information about eligibility and medical necessity, please see the Beneficiary Handbook found at http://www.santacruzhealth.org/Portals/7/Pdfs/Beneficiary%20Handbook%202017.pdf

If you are not eligible for Medi-Cal, and would like information about other substance use disorder treatment options, you may contact County Behavioral Health at (831) 454-5287.

Emergency Services

Emergency Services are available 24 hours per day and 7 days per week. If you are experiencing a health-related emergency, please call 911 or go to the nearest emergency department for help.

Emergency Departments in Santa Cruz County

Dominican Hospital	Watsonville Community Hospital
1555 Soquel Dr.	75 Nielson St.
Santa Cruz, CA 95065	Watsonville, CA 95076
(831) 462-7700	(831) 761-5613

In an emergency, you have the right to visit any emergency department of your choice.

Accessing Services

Many people have difficult times in life and may experience mental health needs. The most important thing to remember when asking yourself if you need professional help is to trust yourself.

If you are eligible for Medi-Cal, and you think you may need professional help, you should contact the toll-free **24 hour per day, 7 day per week** Access Line at (800) 929-2335 to request an assessment.

You may also be referred to the Santa Cruz County Behavioral Health in other ways. The County accepts referrals for mental health services from doctors or other primary care providers who think you may need services, and from your Medi-Cal health plan. Usually a provider will need your permission, or the permission of the parent or caregiver of a child, to make a referral, unless there is an emergency.

Other people and organizations may also make referrals to the County including schools, social service departments, conservators, guardians, family members, and law enforcement agencies.

Alternatively, if you prefer to speak with a provider directly, you may connect with them using the information found in this Provider Directory.

If your child or teenager is struggling with mental health needs, you may use the Access Line at (800) 952-2335 to discuss your concerns and arrange for an assessment.

If you or someone you know is experiencing severe or life-threatening symptoms **dial 911 immediately or go to the nearest emergency department.** Emergency services are covered by Medi-Cal 24 hours a day, 7 days a week, without requiring any authorization.

Service Options

The Mental Health Plan offers a range of service options for adult and adolescent beneficiaries based on their medical necessity. The services are designed to provide help for mental health needs beyond what a primary care doctor can provide.

Service Options for Adults

The range of services available for adults include:

- Assessment and Evaluation
- Individual and Group therapy
- Crisis Intervention
- Coordinated Care Treatment Teams
- Medication Management
- Prevention and Early Intervention Services
- Supportive Housing
- Independent Living Skills

Service Options

Service Options for Children & Adolescents

The range of services available for adolescents include:

- Assessment and Evaluation
- Individual, Family, and Group therapy
- Crisis intervention
- Coordinated Care Treatment teams
- Juvenile Probation Wraparound and Evening Center
- Intensive Home-Based Services
- Medication Management
- Prevention and Early Intervention Services
- Independent Living Skills
- Residential Treatment (subject to prior authorization by the County)

All of the services listed above are available from providers within the County of Santa Cruz, with the exception of adolescent residential treatment. Any adolescent beneficiary eligible for residential treatment can be placed with service providers outside of the County through our agreements with those counties.

For more information about adolescent residential treatment options, please contact the County Behavioral Health team at (831) 454-5287 or (831) 454-5499.

To request an assessment to determine eligibility for adolescent residential services, please contact the Access team at (800) 929-2335.

Crisis Services

Where do I go if I am having a crisis?

If you, or someone you know, is at risk of harm to themselves or others call 911.

If you are having a crisis but not in imminent danger call:

Access Team: (831) 454-4170 or (800) 952-2335 (24-hours a day)

Walk-in crisis services:

Monday through Friday 8:00 am – 5:00 pm 1400 Emeline Avenue, Bldg. K. Santa Cruz, CA 95060

If you are feeling stressed, overwhelmed, or need support, you can call:

- Community Connection Support Call Line: (831) 205-0160
- SAMHSA's Disaster Distress Helpline 24 hours at 1-800-985-5990 (Press 2 for Spanish), or text TALKWITHUS or HABLANOS (for Spanish) to 66746

County of Santa Cruz Behavioral Health Organizational Overview

Main Address	1400 Emeline Ave. Building K. Santa Cruz, CA 95060
Main Phone	(831) 454-4170
Main Email Address	N/A
Website	http://www.santacruzhealth.org/HSAHome/ HSADivisions/BehavioralHealth.aspx
Specialty	Brief treatment Trauma Informed Care Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Services Cognitive Behavioral Therapy (CBT) Motivational Interviewing (MI)
Services & Modalities	Crisis Intervention Mental Health Assessment and Evaluation Adult Mental Health Outpatient Child & Adolescent Mental Health Outpatient Adult Case Management Child & Adolescent Case Management Intensive Home-Based Services Intensive Case Coordination Coordinated Care Treatment Teams Medication Management
Accepting New Beneficiaries	Yes
Cultural Capabilities	LGBT+, youth, Latino/a/x, vulnerable populations
Linguistic Capabilities	English, Spanish, Portuguese
ADA	Yes

County of Santa Cruz Behavioral Health

Programs and Services

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Access - North	Mental Health Evaluations	1400 Emeline Ave. Bldg. K Santa Cruz, CA 95060	(831) 454-4170 (800) 952-2335	English/ Spanish	Yes
Access - South	Mental Health Evaluations	1430 Freedom Blvd. Suite F Watsonville, CA 95076	(831) 454-8200 (800) 952-2335	English/ Spanish	Yes
Childrens Behavioral	Child and Adolescent	1400 Emeline Ave. Bldg. K Santa Cruz, CA 95060	(831) 454-4900	English/ Spanish	Yes
Childrens Behavioral	Child and Adolescent	1430 Freedom Blvd. Suite F Watsonville, CA 95076	(831) 454-8200	English/ Spanish	Yes
Adult Behavioral Health - North	Adult Outpatient	1400 Emeline Ave. Bldg. K Santa Cruz, CA 95060	(831) 454-4170	English/ Spanish	Yes
Adult Behavioral Health - South	Adult Outpatient	1430 Freedom Blvd. Suite F Watsonville, CA 95076	(831) 454-8200	English/ Spanish	Yes



County of Santa Cruz Behavioral Health Providers

Access

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Gonzalez, Veronica	Licensed Clinical Social Worker	1902937881	LCSW 82554	English/ Spanish	3
Likens, Matthew	Licensed Marriage & Family Therapist	1932515467	LMFT 102194	English	0
Mann, Tara	Licensed Marriage & Family Therapist	1194858043	LMFT 112373	English	0
Olkowski-Laetz, Max	Associate Social Worker	1881066041	ASW 102544	English	0
Potocin, Jennifer M	Licensed Marriage & Family Therapist	1457619165	LMFT 94511	English	1.5
Pound, Loren	Licensed Marriage & Family Therapist	1134535289	LMFT 120737	English	0
Ramirez-Zuniga, Diana	Licensed Marriage & Family Therapist	1285858613	LMFT 116840	English/ Spanish	3

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

County of Santa Cruz Behavioral Health

Providers*

Adult Behavioral Health

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Ballaao, Blythe	Nurse Practitioner	1669975777	NP 95008756	English	3
Churchill, Kurt T	Licensed Marriage & Family Therapist	1952505646	LMFT 52027	English	0
Deagon, Jennifer	Licensed Clinical Social Worker	1538560008	LCSW 68018	English	6
Dean, Shannon M	Licensed Marriage & Family Therapist	1194976449	LMFT 86026	English	7
Friedman, Malka Molly	Licensed Clinical Psychologist	1750697991	PsyD 28294	English	6.25
Goodyear, Jeffrey R	Licensed Clinical Social Worker	1366831570	LCSW 93620	English	7

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

County of Santa Cruz Behavioral Health

Providers*

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Graue, Carl	Licensed Clinical Social Worker	1396942660	LCSW 24717	English	6
Haberman, Namita M	Licensed Clinical Social Worker	1043678287	LCSW 20107	English	0
Hayes, David W	Licensed Clinical Social Worker	1740321470	LCSW 69740	English/ Spanish	0
Lansing, Jeremy	Licensed Clinical Social Worker	1124665286	LCSW 88259	English	6
Likeness, Carrie	Licensed Marriage & Family Therapist	1780046979	LMFT 104533	English	3.25
Lee, Yujin	Licensed Psychiatrist	1790124782	A 145596	English	0
Likens, Matthew	Licensed Marriage & Family Therapist	1932515467	LMFT 102194	English	0
Long, Danielle M	Licensed Clinical Social Worker	1326242033	LCSW 84763	English	7
Love, Heather	Nurse Practitioner	1407246812	95004961	English	0



County of Santa Cruz Behavioral Health

Providers*

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Madrigal-Guzman, Rosa	Licensed Clinical Social Worker	1154528149	LCSW 26985	English, Spanish	3
Miller, Marie	Clinical Psychologist	1295039287	PSY 25294	English	0
Molloy, MaryAnn	Nurse Practitioner	1134332604	NP 2384	English	3
Movshovitz, Eileen	Associate Social Worker	1477876183	ASW 90831	English	3
Nair, Latha	Licensed Psychiatrist	1164527560	C 143606	English	5
Quiroga, Jose L	Licensed Psychologist	1417991373	PsyD 17172	English, Spanish	7
Ramirez, Gina	Licensed Marriage & Family Therapist	1831363035	LMFT 125838	English	7

County of Santa Cruz Behavioral Health

Providers*

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Reggio, James	Nurse Practitioner	1932120557	NP 15581	English	3.5
Rich, Bryan W	Licensed Clinical Psychologist	1518038736	PSY 27355	English	12
Riday, Maribeth	Nurse Practitioner	1720241474	NP 18870	English	1
Rockey, Elise	Licensed Clinical So- cial Worker	1427201458	LCSW 85067	English	0
Roesch, Bill	Nurse Practitioner	1417148073	NP 3345	English	0
Sacks, Kevin	Associate Clinical Social Worker	1275739088	ASW 32962	English	0
Sisti, Ryan	Licensed Marriage & Family Therapist	1851515613	LMFT 43851	English	0

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.



County of Santa Cruz Behavioral Health

Providers*

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Soysal, Oya	Licensed Psychiatrist	1558513309	A 135691	English	0
Valencia, Reina	Associate Clinical Social Worker	1194155580	ASW 60500	English	7
Whiteside, Brian	Nurse Practitioner	1417205527	NP 23511	English	2
Yazgan, Izzet C	Licensed Psychiatrist	1982734109	C 54265	English	0

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.



County of Santa Cruz Behavioral Health

Providers*

Childrens Behavioral Health

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Acevedo, Mariela	Licensed Marriage & Family Therapist	1356869093	LMFT 114914	English, Spanish	5
Bhatnagar, Neera	Associate Clinical Social Worker	1801091152	ASW 62320	English	6
Brown, Robert L	Licensed Psychiatrist	1346275575	C 50186	English	5
Carr, Michelle	Licensed Clinical Psychologist	1518116714	PsyD 25342	English, Spanish	3
Cisneros, Kevin	Licensed Marriage & Family Therapist	1477817476	LMFT 95740	English	6
Craven, Amy M	Licensed Clinical Social Worker	1619171238	LCSW 26046	English	6
Evans, Lori	Licensed Marriage & Family Therapist	1245434877	LMFT 51067	English	6

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

County of Santa Cruz Behavioral Health

Providers*

Childrens Behavioral Health (cont.)

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Gonzalez, Vanessa	Licensed Marriage & Family Therapist	1790909463	LMFT 110404	English/ Spanish	0
Heredia, Maria	Licensed Clinical Social Worker	1225233992	LCSW 101622	English/ Spanish	0
Hyams, Laura	Licensed Marriage & Family Therapist	1275837460	LMFT 48769	English/ Spanish	7
Jensen, Donna	Licensed Marriage & Family Therapist	1447683206	LMFT 102435	English, Spanish	6
Juarez, Maria Reyna	Licensed Clinical Social Worker	1164628723	LCSW 24532	English/ Spanish	8
Jung, Thelma V	Licensed Clinical Social Worker	1366646978	LCSW 92900	English, Spanish	8
Lopez, Karissa	Licensed Marriage & Family Therapist	pending	LMFT 127902	English	0
Lutz, Barbara	Licensed Marriage & Family Therapist	1861543241	LMFT 38000	English, Spanish German	8
Marashian, Katherine	Licensed Marriage & Family Therapist	1326338351	LMFT 112436	English	0

County of Santa Cruz Behavioral Health Providers*

Childrens Behavioral Health (cont.)

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Olafson, Kristin	Licensed Clinical Social Worker	1720204357	LCSW 29147	English, Spanish	8
Payne, Jon	Licensed Marriage & Family Therapist	1922203603	LMFT 77876	English	3
Rayas, Penny	Licensed Marriage & Family Therapist	1023295748	LMFT 49734	English, Spanish	12
Resendes, Gary	Associate Clinical Social Worker	1679942056	ASW 78249	English, Spanish	3
Silva Zabajnik, Jesika	Licensed Marriage & Family Therapist	1811335698	LMFT 99549	English, Spanish	0
Spector, Jan	Licensed Marriage & Family Therapist	1164626784	LMFT 37267	English	3
Stone, Jennifer A	Licensed Marriage & Family Therapist	1972729465	LMFT 22695	English	8
Weinstein, Allison	Licensed Clinical Psychologist	1598913865	PsyD 27707	English	3
Trejo, Olympia	Licensed Clinical Social Worker	1063712370	LCSW 92764	English, Spanish	0

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under

Encompass Community Services

Organizational Overview

Main Address	380 Encinal Street. Suite 200 Santa Cruz, CA 95060
Main Phone	(831) 226-3728
Main Email Address	info@encompasscs.org
Website	www.encompasscs.org
Specialty	Brief treatment Crisis Intervention ADL's Support Specialty Mental Health Trauma Informed Care Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Services Cognitive Behavioral Therapy (CBT) Motivational Interviewing
Services & Modalities	Adult Outpatient Adolescent Outpatient Adult Residential Adult Case Management Adolescent Case Management Adolescent Residential Home-Based Family Therapy
Accepting New Beneficiaries	Yes
Cultural Capabilities	LGBT+, youth, Latino/a/x, vulnerable populations
Linguistic Capabilities	English, Spanish
ADA	Yes

Encompass Community Services

Programs and Services

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Casa Pacific	Adult Residential	321 East Beach St. Watsonville, CA 95076	(831) 226-3909	English/ Spanish	Yes
El Dorado	Adult Residential	941 El Dorado Ave. Santa Cruz, CA 95062	(831) 479-9494	English/ Spanish	Yes
Families Together	Home-Based Family Therapy	9057 Soquel Dr. Bldg. C Aptos, CA 95003	(831) 662-1303	English/ Spanish	Yes
FUERTE Wraparound	Adolescent Outpatient	2716 Freedom Blvd. Freedom, CA 95076	(831) 469-1700	English/ Spanish	No
Housing Support	Adult Case Management	380 Encinal St. Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
River Street Shelter	Adult Residential	115-C Coral St. Santa Cruz, CA 95060	(831) 459-6644	English/ Spanish	Yes
Telos	Adult Residential	3035 Prather Lane Santa Cruz, CA 95065	(831) 226-3728	English/ Spanish	Yes
Therapeutic Behavioral Services (TBS)	Adolescent Case Management	380 Encinal St., Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Transition Age Youth (TAY)	Adolescent Case Management	380 Encinal St., Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes

Encompass Community Services

Programs and Services (cont.)

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Youth Services - North	Child & Adolescent Outpatient	380 Encinal St. Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Youth Service - South	Child & Adolescent Outpatient	241 East Lake Ave. Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes

Encompass Community Services

Providers*

Casa Pacific

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Chee, Serena	Associate Marriage & Family Therapist	1376914366	AMFT 97576	English	0
Norteye, William Nii-Yeboah	Associate Marriage & Family Therapist Associate professional clinical counselor	1962869370	AMFT 98382 APCC 3772	English	1

El Dorado

Bassi, Christine	Associate Social Worker	1699915363	ASW 97399	English	0
Norteye, William Nii-Yeboah	Associate Marriage & Family Therapist Associate professional clinical counselor	1962869370	AMFT 98382 APCC 3772	English	1

Families Together

Evans, Rosalie Bronwen	Licensed Clinical Social Worker	1013460245	LCSW 106244	English	0
Gleitsman, Kona	Licensed Marriage & Family Therapist	1790255883	LMFT 126110	English	2

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Encompass Community Services

Providers*

FUERTE Wraparound

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competen- cy Hours
Padilla-Johnson, Gisselle	Associate Marriage & Family Therapist	1104285626	AMFT 93202	English	0
Perezchica, Gabriela	Licensed Clinical Social Worker	1720418684	LCSW 106621	English/ Spanish	1

Housing Support

Morelli, Giovanna	Licensed Clinical Social Worker	1114055506	LCSW 24932	English	0
-------------------	------------------------------------	------------	---------------	---------	---

River Street Shelter

Telos

Cernik Yu, Jasmine	Licensed Marriage Family Therapist	1376914366	LMFT 46790	English	3
Norteye, William Nii-Yeboah	Associate Marriage & Family Therapist Associate professional clinical counselor	1962869370	AMFT 98382 APCC 3772	English	1
Rible, Irene Natalia	Associate Marriage and Family Therapist	1679056501	ASW 85501	English	0.5

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Encompass Community Services

Providers*

Therapeutic Behavioral Services (TBS)

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Goeckermann, Celia	Licensed Marriage & Family Therapist	1568821684	LMFT 33318	English	4.25
Simoni, Andrew	Associate Marriage & Family Therapist	1720418684	AMFT	English	3

Transition Age Youth

Brown, Willam	Associate Marriage & Family Therapist	1780278143	AMFT 131053	English	0
Gonzalez, Kaitlyn Nicole	Associate Clinical Social Worker	1356714612	ASW 84090	English	2.75
Youth Services					
Contac Inmaifen	Associate Marriage Family Therapist	1205499365	AMFT	English	1
Cortez, Jennifer			125416		
McCormick, Eileen	Licensed Marriage &	1740404441	LMFT	English	1.5
Barbara	Family Therapist	1740404441	41791	English	1.5
Pritchard Amani	Associate Marriage	1376135178	ASW	English	3
Pritchard, Amani	& Family Therapist	13/01331/6	131433	English	3
Sumner, Kelly Jo	Licensed Marriage & Family Therapist	1477877462	LMFT 44629	English	2.5

Front Street Inc. Organizational Overview

Main Address	2115 7th Avenue Santa Cruz, CA 95062
Main Phone	(831) 420-0120
Main Email Address	information@frontst.com
Website	http://www.frontst.com
Specialty	ADL's Support
Services & Modalities	Adult Outpatient Adult Case Management Adult Residential Crisis Intervention Medication Support
Accepting New Beneficiaries	Yes
Cultural Capabilities	LGBT+, youth, Latino/a/x, vulnerable populations, Migrant youth/families
Linguistic Capabilities	English, Spanish
ADA	Yes

Front Street Inc.

Programs and Services

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Front Street Residential	Adult Residential	126 Front St, #A Santa Cruz, CA 95060-4402	(831) 427-3387	English/ Spanish	Yes
Opal Cliff Mental Health Services	Adult Residential	4795 Opal Cliff Dr. Santa Cruz, CA 95062-5229	(831) 464-8694	English/ Spanish	Yes
Wheelock Mental Health Services	Adult Residential	102 Wheelock Road Watsonville, CA 95076-9719	(831) 768-0941	English/ Spanish	Yes
Willowbrook Mental Health Support Services	Adult Residential	155 Willowbrook Dr. Ben Lomond, CA 95005-9714	(831) 336-5196	English/ Spanish	No
Willowbrook Residential Services	Mental Health Services	155 Willowbrook Dr. Ben Lomond, CA 95005-9714	(831) 336-5196	English/ Spanish	No

Front Street Inc.

Providers*

Front Street Residential

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Blumenthal, Lorraine	Licensed Clinical Social Worker	1982820486	LCSW 60586	English	2
Breedlove, Virginia	Associate Clinical Social Worker	1487293411	ACSW 102075	English	3
Cunningham, Jessica	Associate Clinical Social Worker	1780316240	ACSW 108487	English	1
Gosk, Jennifer, A	Licensed Marriage & Family Therapist	1578708384	LMFT 53747	English	7.5
Rubalcava, Emilio	Associate Marriage & Family Therapist	1932639861	AMFT 109174	English Spanish	1

Opal Cliffs Mental Health Services

Blumenthal, Lorraine	Licensed Clinical Social Worker	1982820486	LCSW 60586	English	2
Breedlove, Virginia	Associate Clinical Social Worker	1487293411	ACSW 102075	English	3
Cunningham, Jessica	Associate Clinical Social Worker	1780316240	ACSW 108487	English	1
Gosk, Jennifer, A	Licensed Marriage & Family Therapist	1578708384	LMFT 53747	English	7.5
Rubalcava, Emilio	Associate Marriage & Family Therapists	1932639861	AMFT 109174	English Spanish	1

Front Street Inc.

Wheelock Residential Care

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Blumenthal, Lorraine	Licensed Clinical Social Worker	1982820486	LCSW 60586	English	2
Breedlove, Virginia	Associate Clinical Social Worker	1487293411	ACSW 102075	English	3
Cunningham, Jessica	Associate Clinical Social Worker	1780316240	ACSW 108487	English	1
Gosk, Jennifer, A	Licensed Marriage & Family Therapist	1578708384	LMFT 53747	English	7.5
Rubalcava, Emilio	Associate Marriage & Family Therapists	1932639861	AMFT 109174	English Spanish	1

Willowbrook Mental Health Support Services

Blumenthal, Lorraine	Licensed Clinical Social Worker	1982820486	LCSW 60586	English	2
Breedlove, Virginia	Associate Clinical Social Worker	1487293411	ACSW 102075	English	3
Cunningham, Jessica	Associate Clinical Social Worker	1780316240	ACSW 108487	English	1
Gosk, Jennifer, A	Licensed Marriage & Family Therapist	1578708384	LMFT 53747	English	7.5
Rubalcava, Emilio	Associate Marriage & Family Therapists	1932639861	AMFT 109174	English Spanish	1

Haven of Hope

Organizational Overview

Main Address	Haven of Hope, Inc. PO Box 610, Aptos, CA 95001
Main Phone	(831) 425-3010/(831) 724-5192
Main Email Address	hoh@havenofhopehomes.org
Website	www.havenofhopehomes.org
Specialty	Trauma informed Care Cognitive Behavioral Therapy
Services & Modalities	Short-Term Residential Therapeutic Program serving ages 13-18
Accepting New Beneficiaries	Yes
Cultural Capabilities	Latino; LGBTQ population, especially those with gender identity issues; Clients impacted by trauma, i.e. victims of physical and/or psychological abuse, survivors/victims of CSEC.
Linguistic Capabilities	English/Spanish
ADA	No

Haven of Hope

Programs and Services

Program	Service Type	Address	Phone	Languages	ADA
Halcyon House	Adolescent Residential	107 Pauline Drive, Watsonville, CA 95076	831-724-5192	English	No
Abeona House	Adolescent Residential	2769 Valencia Road, Aptos, CA 95003	831-688-8465	English	No

Haven of Hope

Providers*

Halcyon House

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Locascio, Teresa	Associate Marriage & Family Therapist	1154619955	AMFT 109834	English	5.25
Otlin, Stacey	Licensed Clinical Social Worker	1487129144	LCSW 81254	English	3.5
Rocha, Camille	Associate Social Worker	1255972246	ASW 100341	English	3.5

Abeona House

Locascio, Teresa	Associate Marriage & Family Therapist	1154619955	AMFT 109834	English	5.25
Otlin, Stacey	Licensed Clinical Social Worker	1487129144	LCSW 81254	English	3.5
Rocha, Camille	Associate Social Worker	1255972246	ASW 100341	English	3.5

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Pajaro Valley Prevention & Student Assistance

Organizational Overview

Main Address	335 East Lake Ave., Watsonville, CA 95076
Main Phone	(831) 728-6445
Main Email Address	admin@pvpsa.org
Website	http://www.pvpsa.org/
Specialty	Anxiety and depression Family conflicts Drug and alcohol abuse Grief and loss transitions
Services & Modalities	Specialty Mental Health (children, youth, families and adults) Case Management Crisis Intervention Intensive Case Coordination Intensive Home Based Services
Accepting New Beneficiaries	Yes
Cultural Capabilities	LGBT+, youth, Latino/a/x, vulnerable populations, Migrant youth/families
Linguistic Capabilities	English, Spanish
ADA	Yes

Pajaro Valley Prevention & Student Assistance

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Mayou Family Center	Child & Adolescent Outpatient	411 East Lake Avenue Watsonville, CA 95076	(831) 728-6445	English/ Spanish	Yes
Counseling Center	Child & Adolescent Outpatient	240 East Lake Avenue Watsonville, CA 95076	(831) 728-5808	English/ Spanish	Yes

Pajaro Valley Prevention & Student Assistance

Providers*

411 East Lake Ave.

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Alvarez-Castillo, Mayra	Associate Clinical Social Worker	1104367994	ASW 96207	English Spanish	6.5
Engeldrum-Magana, Amanda	Associate Clinical Social Worker	1285903203	ASW 104879	English	1
Fisher, Hannah	Associate Marriage & Family Therapist	1982252979	AMFT 124522	English	0
Hansen, Kristine	Licensed Professional Clinical Counselor	1013344324	LPCC 6589	English	2.5
Mandlhate, Loide	Associate Marriage & Family Therapist	1609024959	AMFT 97946	English, Spanish	1
Peters, Roger	Licensed Marriage & Family Therapist	1952441966	LMFT 51816	English	6.25

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Pajaro Valley Prevention & Student Assistance

Providers*

411 East Lake Avenue (continued)

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Ramirez, Danica Anna	Licensed Marriage & Family Therapist	113436802	LMFT 52032	English, Spanish	4.5
Rechetova, Olga	Licensed Clinical Social Worker	1063868008	LCSW 83753	English, Russian	4.5
Roberts, Logan	Associate Marriage & Family Therapist	1437747623	AMFT 123198	English	1.3
Zakarian-Baughman, Jennifer	Associate Clinical Social Worker	1861091464	ASW 102492	English	6.5

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Parents Center Organizational Overview

Main Address	530 Soquel Ave. Santa Cruz, Ca 95062
Main Phone	(831) 426-7322
Main Email Address	N/A
Website	http://www.parentcentersc.org
Specialty	Specialty Mental Health Services
эрсстану	Family Reunification Services
Services & Modalities	Family Therapy
Accepting New Beneficiaries	Yes
Cultural Capabilities	Youth in Foster Care and their Families
Linguistic Capabilities	English, Spanish
ADA	No

Parents Center

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Parents Center - North	Family Outpatient	530 Soquel Ave., Santa Cruz, CA 9506	(831) 426-7322	English/ Spanish	No
Parents Center - South	Family Outpatient	by appointment at 255 East Lake Avenue, Watsonville, CA 95076	(831) 426-7322	English/ Spanish	No

Parents Center

Providers*

Parents Center

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Aceves, Mariela	MHRS	1881126688	N/A	Spanish	0
Kumar, Devika	Associate Clinical Social Worker	1053908160	ASW 97415	English	7.5
Pakele, Emilee	Associate Clinical Social Worker	1659031557	ASW 106286	English	7

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Telecare Corporation

Organizational Overview

Main Address	2250 Soquel Dr. Suite 150, Santa Cruz, CA 95062-1402
Main Phone	(831) 600-2800
Main Email Address	N/A
Website	http://www.telecarecorp.com
Specialty	Mental Health Crisis Assessment
Services & Modalities	Crisis Services Mental Health Services
Accepting New Beneficiaries	Yes
Cultural Capabilities	Adults and Youth
Linguistic Capabilities	English, Spanish
ADA	Yes

Telecare Corporation

Program	Service Type	Address	Phone	Languages	ADA
Crisis Stabilization Program	Crisis Services	2250 Soquel Dr. Suite 100, Santa Cruz, CA 95062-1402	(831) 600-2800	English/ Spanish	Yes
Psychiatric Health Facility	Psychiatric Inpatient Care	2250 Soquel Dr. Suite 150, Santa Cruz, CA 95062-1402	(831) 600-2800	English/ Spanish	Yes

Telecare Corporation

Providers*

Crisis Stabilization Program

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
De La Cruz, Noah	Associate Social Worker	1497424733	ASW 103458	English	0
Johnson Hollman, Tina	Licensed Clinical Social Worker	1891047171	LCSW 76657	English	2
Morel, Jo E.	Licensed Marriage & Family Therapist	1417085366	LMFT 47242	English	2
Nadel, Laura	Licensed Clinical Social Worker	1093910366	LCSW 25105	English	2
Rockey, Elise	Licensed Clinical So- cial Worker	1427201458	LCSW 85067	English	2
Rose, Carrie	Licensed Clinical Social Worker	1417251661	LCSW 28847	English	2

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Telecare Corporation

Providers*

Crisis Stabilization Program (cont.)

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Van Unen, Kory	Associate Clinical Social Worker	1285035139	ASW 72580	English	0

Psychiatric Health Facility

Kennedy, Tracy	Licensed Marriage & Family Therapist	1790217073	LMFT 19838	English	0
Mast, Nancy	Licensed Marriage & Family Therapist	1013112515	LMFT 36494	English	0
Mathews, Vanessa	Associate Social Worker	1982750980	ASW 147965	English	0

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Telecare Corporation

Providers*

Psychiatric Health Facility (cont.)

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Yelland, Laura	Associate Social Worker	1609496728	ASW 94481	English	0
Yoon, Sora	Associate Marriage & Family Therapist	1083018477	AMFT 82317	English	0

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.

Volunteer Center of Santa Cruz

Organizational Overview

Main Address	300 Harvey West Blvd., Santa Cruz, CA 95060-2103			
Main Phone	(831) 425-8132			
Main Email Address	volunteer@scvolunteercenter.org			
Website	https://scvolunteercenter.org/programs			
Specialty	Education, job, housing and lifestyle support			
Services & Modalities	Education Case Management Peer Program			
Accepting New Beneficiaries	Yes			
Cultural Capabilities	Adults, Latino/a/x			
Linguistic Capabilities	English, Spanish			
ADA	Yes			

Volunteer Center of Santa Cruz

Program	Service Type	Address	Phone	Languages Spoken	ADA Accessible
Community Connections	Behavioral Health	300 Harvey West Blvd. Santa Cruz, CA 95060-2103	(831) 425-8132	English/ Spanish	Yes
Mariposa Wellness Center	Peer Program	10 Carr St. Watsonville, CA 95076-4710	(831) 768-8132	English/ Spanish	Yes

Volunteer Center of Santa Cruz

Providers*

Community Connections

Provider Name	Practitioner Type	NPI	License (Type and Number)	Languages Spoken	Cultural Competency Hours
Blaskovich, Dagny	Licensed Clinical Social Worker	1467893693	LCSW 88191	English	7

^{*}Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed mental health services providers are listed on the Plan's provider directory.