

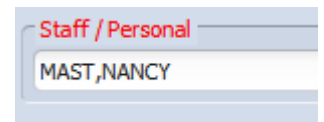
SANTA CRUZ COUNTY AVATAR INFORMATION NOTICE

Avatar Form(s), Process and/or Users Affected

Date	12/7/2017
Avatar Form(s)	All Treatment Plan Types (MH Episodic Tx Plan, SUD Tx Plan, Short Term Tx Plan)
Problem	When editing problems, goals, objectives and interventions in tx plans, "Staff" field becomes blank
Users Affected	Any staff who write treatment plans

Description of Problem

When working correctly, the staff name should automatically populate into the "Staff" field for treatment plan problems, goals, objectives and interventions. (See end of document for illustration.)



For unknown reasons, likely related to recent Avatar upgrades, **if staff erase the name in the "Staff" (or "Staff/Personal") field and then attempt to add another name back into the field, the field will become blank, and stay blank, i.e. this cannot be fixed.** If you attempt to correct the problem and add any name back into the blank "Staff/Personal" field, the name will simply disappear when you click anywhere else in the plan. In other words, the field will remain blank no matter what you do.

This is especially problematic because this is a required field and therefore treatment plans cannot be finalized without a staff name attached to goals, etc.

Note that this problem does not appear to be affecting staff names anywhere else including the Plan Participants table on the first page of treatment plans.

Temporary Solutions

- 1) When editing problems, goals, objectives and interventions, do not erase the "Staff" field and attempt to replace with another name.**
- 2) Instead, copy and paste the item is want to edit, for example, a goal. Then, create a new, blank goal and paste the information into it. Now you can edit the goal. Finally, delete the goal, etc...you no longer want.
- 3) The "Staff/Personal" fields have been temporarily changed so that they are no longer required fields. If the staff name accidentally gets erased, finalize and submit the plan as usual without staff names.

For More Information Contact

The QI help desk at askqi@santacruzcounty.us

Shown below is an example of a correctly populated staff name into a Treatment Plan Problem section.

Chart SC MH Episodic Treatment Plan

SC MH Short Term Treatment Plan: MARIANUS GLLITTERBREEZE

Problem: Recurrent major depression: Symptoms have worsened considerably over past year, coping is poor, frequent hospitalizations
Problem: Generalized anxiety disorder
Problem: Poor motivation

Add New Problem Add New Goal Add New Objective Add New Intervention Delete Selected Item

Problem Code: Recurrent major depression

Date of Onset: 11/08/2016

Problem: Recurrent major depression: Symptoms have worsened considerably over past year, coping is poor, frequent hospitalizations

Entry Date: 03/09/2017

Other:

Status (Problem List): Active

Staff: MAST,NANCY (001885)

Back to Plan Page Exit to Home View

SantaCruz myAvatar UAT AVPM (UAT) 03/10/2017 12:24:00 PM

On the plan builder page, the staff name should automatically populate here for problems, goals, objectives and interventions.