PUBLIC HEALTH ADVISORY

To: Santa Cruz County Healthcare Providers  
From: Gail Newel, MD, MPH, County Health Officer  
Subject: Updates to the COVID-19 Confidential Morbidity Reporting (CMR) Process  
Date: February 9, 2022

**Situational Update:** Confidential morbidity reports (CMR) are used for any suspected or confirmed reportable disease that are required by Title 17 to be reported to the local health department including COVID-19. With the Omicron surge, the Communicable Disease Unit has had an influx of COVID-19 CMRs and has begun prioritizing processing based on the following:

- Hospitalizations (for hospitals, please include suspected nosocomial COVID infections)  
- Deaths  
- Residents/staff of SNF's and all other residential care facilities  
- Residents/staff of shelters  
- Inmates/staff of jails  
- Inmates/staff of Juvenile Hall  
- Multisystem inflammatory syndrome in children (MIS-C) or any other rare clinical presentations

Santa Cruz County Health Department requests CMRs for cases where the individual may be linked to the above settings.

The most efficient way to submit your CMR is electronically through the [CalREDIE Provider Portal](#).

**RECOMMENDATIONS**

- Request an account to submit CMRs through the [CalREDIE Provider Portal Request Form](#)  
- Submit COVID-19 CMR and supplemental documents directly into CalREDIE via the Provider Portal to ensure timely follow up regarding time sensitive treatment and labs.

**ADDITIONAL RESOURCES**

- [Instructions](#) on moving from paper and fax machines to electronic reporting through the CalREDIE Provider Portal.
• **COVID-19 Confidential Morbidity Report (CMR)** that can be faxed or emailed IF you are unable to create a provider portal account. This should not be used as your primary option as Electronic Laboratory Reporting is mandated by [17 CA ADC § 2505](https://www.ca.gov/msa/17_CA_ADC_2505).  
• For those conducting Point of Care (POC) testing, please submit via a [Manual Lab Reporting Account](https).

*Health Alert*: conveys the highest level of importance; warrants immediate action or attention.  
*Health Advisory*: provides important information for a specific incident or situation; may not require immediate action.  
*Health Update*: provides updated information regarding an incident or situation; unlikely to require immediate action.