

September 16, 2014

Group #5 (Pam): Focus on Adult Services

1. In looking at the key need and gap areas that have been identified so far, are there any, from your perspective, that are missing? If so, what are they?

- Integrated “whole care” waiver (release of information to provide better care to consumer)
- Understanding services under Medi-Cal- CCAH/ACA, clarity for services
- Parity for mental health services; access to psychiatry services (only for more “publicly visible” individuals)
- Psychiatry for “mild to moderate”
- Psychiatry for “invisible” illness
- Education and collaboration with Latino population (stigma, for employees working with psychiatric disabilities) through faith communities and soccer fields, agricultural community
- Services provided to all people including non-documented
- Bilingual/bicultural providers
- County mental health community liaison to local Latino events for education and outreach
- Expand work force to interns (experience, opportunity of local people serving community, UCSC)
- Bring “Change to Mind” PSAs (Glenn Close); have materials, use existing resources, bilingual, partner with NAMI
- Appreciate Mariposa to support consumers
- Find safe affordable housing (stigma for landlords, poor conditions)
- Working with law enforcement (train law enforcement to work with psychiatric disabilities, CIT training, jail)
- Need more money management program
- Employment; educate employers about working with people with psychiatric disabilities
- Integrated care (mental health, substance use, physical health)

2. Which need or gap areas are most important?

- Understanding services under Medi-Cal- CCAH/ACA, clarity for services
- Parity for mental health services; access to psychiatry services (only for more “publicly visible” individuals)
- Education and collaboration with Latino population (stigma, for employees working with psychiatric disabilities) through faith communities and soccer fields
- Services provided to all people including non-documented
- Find safe affordable housing (stigma for landlords, poor conditions)

- Employment; educate employers

3. Which need or gap areas should we focus on working on first?

- Addressing needs of Latino population (education, identification of services, treatment models)
- Parity for mental health services (psychiatrist services for everyone regardless of presentation)
- Safe, affordable housing
- employment

4. Are there specific need or gap areas that may be unique or different for South County.

Yes. More bilingual services.