



More Information on Crisis Services can be found on our website:
[Mental Health Emergency \(santacruzhealth.org\)](http://MentalHealthEmergency.santacruzhealth.org)

| CURRENT | | | | | | | | |
|---|--|---|---|--|---|---|--|---|
| Services | Walk-in Crisis | MERT- Mobile Emergency Response- Adults | MERTY- Mobile Emergency Response - Youth | Mental Health Liaison Program | Crisis Stabilization Program | Psychiatric Health Facility | FURS (Family Urgency Response System)- Crisis Services for Foster Care Youth | After hours On-Call Services |
| Description | Crisis Assessment and Intervention Services for adults and children. Also provides linkage and referrals for follow-up care. | Mobile Crisis Team responding in the field and in the office for individuals experiencing a serious mental health crisis. | Mobile Crisis Team responding in the field to youth and young adults experiencing a serious mental health crisis utilizing the mobile behavioral health office. | Mental Health Clinicians embedded with Santa Cruz Police Department, Santa Cruz Sheriff's Office, and Watsonville Police Department. | Crisis Assessment, intervention and referral services in a locked setting for up to 24-hours for adults and children. Dispositions to locked inpatient care or community resources. | Locked 16-bed psychiatric inpatient treatment facility for adults experiencing a serious mental health crisis. Twenty-four hour treatment and care. 24-hours a day, 365 days per year | 24/7 crisis services for youth in the foster care system 24-hours a day, 365 days per year | BH Staff on-call to respond to existing clients and families experiencing a crisis |
| Hours of Operation | Monday - Friday 8:00 to 4:00 | Monday - Friday 8:00 to 5:00 | Monday - Friday 8:00 to 5:00 | Everyday 8:00 to 6:00 | 24-hours a day, 365 days per year | | | After-hours and weekends triage and assessment with disposition planning from home, referral for further assessment, or in person services when appropriate |
| Location | | | | | | | | |
| Insurance? | 1400 Emeline, Santa Cruz; 1430 Freedom Blvd, Watsonville Any insurance- Medi-Cal, commercial, no insurance | Field and Office Based Any insurance- Medi-Cal, commercial, no insurance | Field and Office Based Any insurance- Medi-Cal, commercial, no insurance | Law Enforcement Dispatch Any insurance- Medi-Cal, commercial, no insurance | 2250 Soquel Drive, Santa Cruz Medi-Cal or private insurance | 2250 Soquel Drive, Santa Cruz Medi-Cal or no insurance | Field and Home based Medi-Cal | Medi-Cal |
| How to Access? | self-refer | (800) 952-2335 | (800) 952-2335 | Law Enforcement Dispatch (911) | self-refer or 5150 Hold | self-refer or 5150 | Through HSD | Through answering service |
| Provider? | County | County | County | County | Telecare | Telecare | Encompass Community Services | County |
| Future Changes being considered? | | Expand to weekend coverage | Expand to weekend coverage | Adding 1 additional MHL in Watsonville- 2022 | | | | |