



# County of Santa Cruz

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## HEALTH SERVICES AGENCY

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EMERGENCY MEDICAL  
SERVICES PROGRAM

## PREHOSPITAL ADVISORY COMMITTEE (PAC)

### MINUTES

JUNE 2, 2008

**Present:** Priscilla Leighton, Rayette Andrews, Brenda Brenner, Kris Hurst, Brad Cramer, Scott Vahradian, Beth Landes, Scott Weyland, Maureen Sullivan, Sterling Lewis, Kent Benedict, Celia Barry, Marc Yellin, Dan Quinto, John Walbridge, Hilary Weaver, Greg Vandervoort

#### 1. NEW BUSINESS

##### 1. Trauma –

Base hospital decisions, 0 and 1 hit MAP patients, etc. Under appreciation of trauma leading to care at local ED.

More 0 and 1 hit MAP patients are flying to trauma centers.

Radio communications – done rarely and when it's done, it's more important. A training area?? Also have issue with First Responder medic calling in to base and then AMR calling in with different picture.

Numbers of patients has increased in ED, so EDs are busier.

Overall trust level has eroded between medics and base station docs.

Tighten up call-ins

Message to hospitals to keep as many in county as possible

Modifications to MAP tool

Better guidelines for starting communication through completion

Transfer agreements to get patients out of the ED when they need to go to T/C

Overtriage: Same for 2006 and 2007 even though more patients were transported to T/Cs.

0 and 1 hit MAP patients transported without base station consultation – this is contrary to policy. Kent will look more closely at these with Scott and Brad. These cases were not overtriaged as much as base station overtriage to trauma centers.

Conflicts between PCRs and MAP hits.

0 and 1 hit MAPS to DH – ground level falls for seniors – MAP tool for falls – comments made months ago – seniors higher acuity injuries from shorter falls. "Significant" falls will be a training issue.

Summary ideas:

There are enough issues, can focus on handful – form taskforce to address and come up with directions regarding training, MAP tool (geriatric falls), communication, discrepancy in MAP, discussion with base docs, MICN classes, base station reviews, etc. Not a perpetual taskforce but a round-up by fall on issues. Email Kent if you want to be on the taskforce, email him or Celia with other issues/concerns.

Base station reviews – scheduled groups to sit down and listen to the tapes. MICNs supposed to answer the radio all the time – DH doesn't do MICN courses anymore, need more training in ED for staff answering the radio.

State of trauma care in 2009 Board of Supervisors presentation, a few slides, etc.

Discrepancy in PCRs regardless of scores bottom line same outcome BUT if patient has 2 different charts which disagree and show the BOS that medics can't agree – could encourage public policy changes that aren't best for patient care.

**PAC meeting will be on Monday, August 4th at Aptos/La Selva at 8:30am**

Health Services Agency website: [www.santacruzhealth.org](http://www.santacruzhealth.org)