IT Application Development and Support Analyst

1. Work in partnership with customers to design data management and information processing solutions. Offers advice on process improvements and technical solutions. (19 – MAA/TCM Coordination and Claims Administration)

2. Perform systems analysis and design on mid-sized to large applications. (19 – MAA/TCM Coordination and Claims Administration)

3. Develop work plan and schedules for projects, including outlining phases and identifying personnel and equipment requirements. Monitors progress and modifies schedule and plan as needed. (19 – MAA/TCM Coordination and Claims Administration)

4. Design develop and test complex applications on multiple platforms in multiple programming languages. (19 – MAA/TCM Coordination and Claims Administration)

5. Develop reports for applications software to user specifications. (19 – MAA/TCM Coordination and Claims Administration)

6. Attend trainings related to the performance of MAA. (19 – MAA/TCM Coordination and Claims Administration)

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Participants Signature (please sign in blue ink)   Date

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Participants Name (printed)