## The County of Santa Cruz Integrated Community Health Center Commission AGENDA

September 13, 2018 @ 11:00 am

Meeting Location: 1080 Emeline Avenue, DOC Conference Room (Second Floor), Santa Cruz, CA 95060 1500 Capitola Rd., Sacramento, CA 95814-5006 1939 Harrison Street, Suite 211, Oakland, CA 94612

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

- 1. Welcome/Introductions
- 2. Oral Communications
- 3. July 12, 2018 Meeting Minutes Recommend for Approval
- 4. HPHP -Focusing on Outreach Services
- 5. Vacancies
- 6. Quality Management Committee Update
  - Patient Satisfaction Survey Instrument
- 7. Financial Update Recommend for Approval
  - Sliding Scale
- 8. CEO Update
  - Operational Reports

**Action Items from Previous Meetings:** 

Action Item	Person(s) Responsible	Date Completed	Comments
#1 Len Finocchio requested additional time with Jenn Phan regarding her presentation of Service Area Review Data.		9/5/18	
#2 Current Patient Satisfaction Survey questions to be provided to members with next months agenda. The questions will be discussed for possible editing prior to distribution next January. Members would like to know where the survey questions originated.	Raquel	9/13/18	
#3 Send to Commissioners schedule for regular meetings. Let the Chair/Co-Chair know how many commissioners will be attending the meeting ahead of time.		8/9/18	
#4 Len to come back at next meeting with definition of Health Care Industry.		8/9/18	
#5 Rama would like to see a full vacancy list.	2 mar mar mar mar and a bank to a seed of the seed of		

Next meeting: October 11, 2018 11:00 am- 1:00 pm

1080 Emeline Ave, Building D, DOC Conference Room, Second Floor, Santa Cruz, CA 95060