Santa Cruz County Jail Crisis Intervention Team  
Phone: (831) 454-2865, Fax: (831) 454-5145, Email: CIT@co.santa-cruz.ca.us

The Crisis Intervention Team’s focus of services is on those individuals who present with a stated or suspected risk to themselves, a persistent mental health disability and/or individuals who present with psychiatric symptoms. CIT staff is available 7 days a week, with limited availability on Sundays, holidays & furloughs. Staff includes licensed Crisis Intervention Specialists, Jail Discharge Planner, Psychiatrist, Psychiatric Nurse Practitioner, a licensed supervisor and graduate level interns who provide brief counseling.

To request psychiatric services for your loved one:
1. Fill out the Jail Crisis Intervention Team Referral Form and either drop it off with Jail Reception, fax it or email it to the CIT Team.
2. Follow up with a call to the Crisis Intervention Team to confirm they have received the referral and to give any more additional information. Please remember that CIT can’t release any information without a signed release of information from the client.
3. Encourage your loved one to submit a request for CIT services. Request forms are available from the housing unit officers.

Information about court:
1. Call (831) 454-2420 to find out when your loved one is scheduled for court.
2. Attend the court date and request to speak with your loved one’s attorney to provide information and make request.

How can I visit my loved one?
1. Call (831) 454-2420 or visit www.scsherriff.com
2. All inmates are responsible for filling out a Visitor Clearance Form. The inmate will need each visitor’s full name, address, phone number, date of birth and a Government ID.
3. Visiting hours on Saturdays, Sundays and some holidays and are scheduled ahead of time. You must call (831) 454-2420 to schedule the visit.

How do I support my loved one if accessing mental health services once released from jail?
1. If an individual is interested in receiving mental health services they must be evaluated by the Access Team at County Mental Health. This service is provided between 8:00 am and 5:00 pm, Monday through Friday, except on holidays. This team will determine if an individual meets eligibility criteria and / or direct the individual to appropriate services.
2. Call (800) 952-2335 24 hours a day. Urgent care can also be requested 24 hours per day by calling this number for existing consumers of County Mental Health.
3. Always call 911 if someone is a risk of harm to themselves or others and needs immediate help.