



County of Santa Cruz

HEALTH SERVICES AGENCY

1080 EMELINE AVENUE, SANTA CRUZ, CA 95060
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EMERGENCY MEDICAL SERVICES PROGRAM

May 27, 2016

To Whom It May Concern:

Re: Ambulance Rates

The current Santa Cruz County ALS (Advanced life Support) base rate permitted to be charged for ambulance transport services through the 9-1-1 system as of January 1, 2016 is \$1,965.19. In addition, the provider is allowed to charge for ancillary items, such as oxygen, mileage, and so on. In Monterey, the base rate is \$2,265.00, and in San Benito, the base rate is \$2,733.53.

Our contract with AMR (American Medical Response) does not permit billing at a rate lower than the ALS base rate (see Section 10.2.C of the contract for specific language).

We believe this base rate to meet the criteria of "reasonable and customary" and vigorously audit AMR's financials annually, capping AMR's profitability.

If there is any other assistance I can provide for you, please let me know. I can be reached at 831-454-4751.

Sincerely,

Brenda V. Brenner
EMS Administrator



Public Health
Prevent. Promote. Protect.

Santa Cruz County