

# **County of Santa Cruz**

### **HEALTH SERVICES AGENCY**

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# MINUTES EMERGENCY MEDICAL CARE COMMISSION

DATE:	Feb. 25, 2019 <u>TIME</u> :	8:30 AM	
PLACE:	Aptos LaSelva Fire, 6934 Soquel Dr., Aptos		

# ITEM:

- 1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes approved—[8:30 am] January minutes approved (Motion: Marc Yellin, Second: Robyn McIntyre).
- 2. Written Correspondence Report Letter from Supervisor Coonerty regarding receipt of the annual report was shared, Diversion report draft shared.
- 3. Oral Communications None
- 4. EMS Administrator Report -
  - Continuous efforts by AMR and the County to implement First Watch/First Pass, the new data analytics program required by the new contract. Until First Watch is operational, we continue to use the previous methodology to determine response time compliance.
  - Final letter to Mimi regarding EMS Office staffing voted on last month was circulated and signed. Mimi Hall, HSA Director, provided update that the county's goal was finding a way to sustainably secure a new EMS Coordinator position. She stated that despite the considerable challenge of needing to manage significant cost cutting requests in the millions of dollars, Public Health was able to find a way to request a full time EMS Coordinator position and to increase a current clerical position from 0.65 FTE's to full time. These changes are still pending approved by the CAO's office and the Board of Supervisors.
- 5. Time of EMCC meetings: agenda item canceled due to lack of need.
- 6. River Street Homeless Camp Small group met to brainstorm solutions to the concerns brought up by the field about the Ross Camp during last month's meeting. From that meeting, a modification of the "Hazard Assessment and Mitigation in Unsecured Environments" policy, #631, was made. The new policy was distributed. Fire Chief Hajduk shared that they are assessing the population and use of the camp, and stated that of the 100 or more people there, only 6 took advantage of the opportunity to be taken to the shelter. Ms. Hall indicated she was aware of the EMS concerns, the county and the city have been working on ideas for resolving the issues and have submitted an RFP for a grant to improve hygiene, public health for the camp constituents, and improve communication with the public. She also indicated she was interested in helping the emergency departments find easier ways to manage their discharge planning for these patients that meet the requirements of the new laws.
- 7. Prehospital Advisory Committee New policy for managing hazardous unsecured environments. Response Resource Committee has been identifying opportunities to improve

system efficiency, the pilot for the first changes to Alpha calls at SNF's and medical alarms with no RP have been going well. Next step is to scale it to more calls.

- 8. Trauma Update No update. Remove from next agenda
- 9. Resource Utilization for Lower Acuity Calls -See above in #6.
- 10. Helicopter/HEMS Update, Including Billing Re GPS approach to Dominican:
  Discussion regarding the status of contract between Lifeflight and CalStar being delayed.
  Concerns about the delay were expressed by several commissioners. Horner stated he would follow up on the status, and both agreed to work with EMS staff to outline the next steps.
- 11. Mental Health/Homeless EMS/Update Dr. Yellin indicated that CSP has been reporting they are hitting their capacity and cannot accept patients due to safety concerns. Ms. Hall indicated she would look into this further. Management of sexual assault: Sheriff's Office and Dominican have agreed to identify space and have contracted with Santa Clara County to provide staffing. Additional RN's are being identified locally to receive training.
- 12. HIE Grant Application Update EMS staff working with Orange County to apply for the grant; deadline delayed until March 13, 2019.
- 13. 2019 EMCC Schedule provided to those in need. Also on the EMS website.
- 14. Diversion: draft letter circulated. Both hospitals were complimented for reducing overall diversion hours last year. More information expected this coming year related to Ambulance Patient Offload Times.
- 15. Appoint nominating committee: this agenda item is automatically scheduled in the calendar each year to create a nominating committee for Chairperson for the following year. The EMCC voted (motion Johnston, second Yellin) to conduct a general nomination process for the Chairperson position during the next meeting without creating a nominating committee.
- 16. Proposed Agenda for Next Meeting GPS approach for helicopters at Dominican, Camp Ross update, PHF discussion (follow up from Ms. Hall), nomination for Chair person.
- 15. Adjournment Next meeting, March 18, 2019 at 8:30, at 1080 Emeline Ave., Large Auditorium in the basement.

# Commissioners in attendance:

- Dan Quinto
- Kent Benedict, MD
- Marc Yellin, MD
- Chris Jones
- Robyn McIntyre
- Ian Larkin
- Marcus Kwan, MD
- Chris Johnston
- Craig Kunzler

# County Staff:

- Mimi Hall, Director of HSA
- Brenda Brenner
- Dave Ghilarducci

#### Guests:

- Paul Angelo (Dominican Hospital)
- Justin Peterson, CalFire
- Jason Hajduk (Santa Cruz Fire)
- Chief Aaron Lowe (Aptos Fire)
- Jeff Horner (CALSTAR)

Kent Cramer (Stanford LifeFlight)
Brad Cramer (AMR)
Michael Baulch (Stanford LifeFlight)