



EMERGENCY MEDICAL  
SERVICES PROGRAM

# County of Santa Cruz

## HEALTH SERVICES AGENCY

POST OFFICE BOX 962, 1080 EMELINE AVE., SANTA CRUZ, CA 95061-0962  
TELEPHONE: (831) 454-4120 FAX: (831) 454-4488 TDD/TTY: Call 711

## MINUTES EMERGENCY MEDICAL CARE COMMISSION

<b>DATE:</b>	<b>February 26, 2018</b>	<b>TIME:</b>	<b>8:30 AM</b>
<b>PLACE:</b>	<b>Aptos/La Selva Fire, 6934 Soquel Dr., Aptos, Conf. Room</b>		

### MINUTES

#### ITEM:

1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes– [8:30 am]
2. Written Correspondence Report – None
3. Oral Communications – [8:40 am] June 18-22 POST Statewide Active Shooter Drill/training.
4. EMS Administrator Report
  - 4.1. TAG/Ambulance Contract Implementation: Up to date for exemptions from time standards.
5. Ambulance Contract Update: Update provided regarding contract discussions.
6. Prehospital Advisory Committee: Continuing to work on electronic transfer of care document (record of handoff between EMS and hospitals) to increase efficiency between all providers. EMS will look at integration of EKGs into electronic patient care records. Flu tailing off. S.B. 432 requirement for hospital/health facility to notify EMS personnel ("designated officer") of potential exposures to reportable diseases. This notification should include Central Coast Ambulance, Faulk, air crews, law enforcement, etc. Scott is meeting with law enforcement regarding this issue. Looking at stocking higher dose of Narcan on rigs.
7. Ambulance Patient Offload Times implementation update: Tracking of patient offload times at both hospitals for one month (January 22 to February 22) shows that 84% of rigs were back in service in less than 12 minutes. There were a few calls during that time period that took between 20 and 60 minutes for crews to be back in service (4%).
8. Annual Diversion Letter to Board of Supervisors – Report to the Board of Supervisors will be on the March 20<sup>th</sup> agenda. Diversion hours for 2017 more than doubled over the number of diversion hours for 2016. Both hospitals report influenza-related increases in visits to the emergency departments and hospitalizations increasing the number of hours the facilities were on diversion, as well as impacts from response to the Hepatitis A outbreak for Dominican. A request was made to review the offload data for Santa Cruz units responding to out of county hospitals.
9. Influenza Surge – Decreasing. Hospitals experienced surge of nurses out with illness during flu surge.
10. Netcom Update – New CAD system coming on line in April. Netcom has worked to make sure that the highest priority medical calls (stroke, shortness of breath, chest pain, etc.) are dispatched quickly and efficiently, meeting industry time standards. All Fire, law and EMS vehicles are connected to the CAD so that the closest vehicle goes to the highest priority calls.

There are a number of calls that are not sent through the dispatch protocols to determine priority. Netcom has tried to reduce these calls. An example is when law request EMS response and receives EMS and Fire. There is also a category of, "unable to EMD" which can rise when there is a surge of calls, too many to put through the protocols. According to Netcom, the number of calls in this category is falling.

11. Sexual Assault Nurse Program – Sheriff's Department has had an agreement to manage the SANE/SART program for many years. There have been some challenges with recruitment of nurses, and the program needs several nurses to be able to respond 24/7/365 to calls. Currently the program is contracting with VMC's very experienced SART nurses. Law often transports victims directly to VMC and waits approximately six hours, and occasionally victims transport themselves. If there's an immediate medical need, the victim is transported to Dominican. In the future, the Sheriff's Department plans to provide services locally; Dominican has already agreed to become a satellite site in collaboration with VMC for adults. Pediatric victims will continue to be treated at VMC where there are specialty providers. Question was asked whether or not VMC nurses could respond to Watsonville Hospital to do exams.
12. Agenda for next meeting:
  - 12.1. Ambulance Contract Update
  - 12.2. EMS Week
  - 12.3. ORMAC – Operational Response to Mass Casualty Incidents
13. Adjournment – Action

**Commissioners in attendance:**

- Dan Quinto
- Juana Castillo
- Kent Benedict, MD
- Lisa Angell
- Marc Yellin, MD
- Chris Jones
- Marcus Kwan, MD

**County Staff:**

- David Ghilarducci, MD
- Brenda Brenner
- Arnold Leff, MD

**Guests:**

- Chris Johnston, Watsonville Hospital
- Doug Petrick, AMR
- Paul Angelo, Dominican Hospital
- Adam Galotti, Local 4911
- Brian Stevens, ED Director, Watsonville Hospital
- Scott Vahradian, EMSIA
- Stephanie French, SCR911
- Dennis Kidd, SCR911
- Patrick Winters, Central Fire
- Michael Baulch, Stanford Life Flight
- Sterling Lewis, MD, Watsonville Hospital