



EMERGENCY MEDICAL
SERVICES PROGRAM

County of Santa Cruz

HEALTH SERVICES AGENCY

POST OFFICE BOX 962, 1080 EMELINE AVE., SANTA CRUZ, CA 95061-0962

TELEPHONE: (831) 454-4120 FAX: (831) 454-4488 TDD/TTY: Call 711

MINUTES EMERGENCY MEDICAL CARE COMMISSION

DATE:	January 22, 2018	TIME:	8:30 AM
PLACE:	1080 Emeline Ave., Santa Cruz: Small Auditorium in Basement		

MINUTES

ITEM:

1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes– [8:30 am]
2. Written Correspondence Report – None
3. Oral Communications – [8:40 am] Both hospitals were thanked for managing a surge in patients while infrastructure issues were challenging.
4. EMS Administrator Report
 - 4.1. TAG/Ambulance Contract Implementation : Up to date
5. RFP Process Update: Bids were due 12/19, only one bidder submitted (AMR). Staff working with AMR to finalize contract. Hope to take contract to Board of Supervisors no later than 4/10/18. State EMS Authority has to approve final contract. Question about AMR's subcontracting with EMSIA for services.
6. Mobile Device Grant/Image Trend update: More devices have been distributed to the field. Unknown if Watsonville Fire has implemented field reporting. Chief Frawley will research. AMR has deployed all devices and is using them. Image Trend users group will meet in February and address concerns such as electronic transfer of care document use and transmission to receiving hospitals.
7. Prehospital Advisory Committee: Working on transfer of care document. Historically the "TOC" was filled out by the first responder (Fire) and the paper copy was given to the receiving physician when patient arrived at hospital. Fire now has to document care in real time instead of using paper copy. Roll out has been challenging on Fire side due to lack of devices or lack of connectivity. Prehospital Advisory Committee (PAC) has completed update of policies and protocols. Will develop training plan for updates. PAC is also looking at "report card" performance measures of mostly critical care patients. This element is part of new contract for ambulance transport.
8. Ambulance Patient Offload Times implementation update: Tracking of offload, "wall times" is occurring. In other counties, this is more of an issue than it is in Santa Cruz. Most ambulances are able to hand off patient to ER quickly so that ambulances are not out of system long enough to have impact on availability for next calls. In other counties, some ambulances are held for hours at hospitals before being able to turn over care of patient. Ambulances from Santa Cruz are impacted by wait times at Valley Medical Center and at Natividad. Question about whether or not Image Trend could track times at these out of county facilities.

9. Annual Report – Report to Board of Supervisors will reflect attendance only. Brenda will email this out to all Commissioners to review for accuracy.
10. Requested Agenda for Next Meeting
 - 10.1. Ambulance Contract Update
 - 10.2. Ambulance Patient Offload Times Update
 - 10.3. Flu Surge Impact on EMS
 - 10.4. Netcom Update
 - 10.5. Sexual Assault Nurse/Program Update
 - 10.6. Mobile Hospital/Medical Reserve Corps Update
11. Adjournment – Action

Commissioners in attendance:

- David Hermosillo
- Robyn McIntyre
- Kent Benedict, MD
- Lisa Angell
- Marc Yellin, MD
- Celia Barry
- Chris Jones
- Marcus Kwan, MD

County Staff:

- David Ghilarducci, MD
- Brenda Brenner

Guests:

- Larissa Bradford, Calstar
- Chris Johnston, Watsonville Hospital
- Doug Petrick, AMR
- Brad Cramer, AMR
- Paul Angelo, Dominican Hospital
- Hilda Chelstowski, Central Coast Ambulance
- Adam Galotti, Local 4911
- Brian Stevens, Watsonville Hospital
- Becky Shoemaker, Santa Cruz Health Information Exchange
- Jim Frawley, Santa Cruz Fire
- Scott Vahradian, EMSIA