



EMERGENCY MEDICAL
SERVICES PROGRAM

County of Santa Cruz

HEALTH SERVICES AGENCY

POST OFFICE BOX 962, 1080 EMELINE AVE., SANTA CRUZ, CA 95061-0962

TELEPHONE: (831) 454-4120 FAX: (831) 454-4488 TDD/TTY: Call 711

EMERGENCY MEDICAL CARE COMMISSION

<u>DATE:</u>	September 18, 2017	<u>TIME:</u>	8:30 AM
<u>PLACE:</u>	Central Fire, 930 17th Ave., Santa Cruz, Conference Room		

MINUTES

ITEM:

1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes (Moved: Marc Yellin, Second: Celia Barry)– [8:39 am]
2. Written Correspondence Report – [8:39 am]: Letter from Adam Galotti, Local 4911
3. Oral Communications –
 - 3.1. Robyn McIntyre asking for information about how persons with addictions are managed in a shelter environment. To be discussed in November.
 - 3.2. Adam Galotti, Local 4911: sharing union concerns about responder safety due to 24-hour units and busy system. Commissioner Barry asking for AMR report in October regarding how things are going, how is call volume. Chief Larkin requesting information regarding the additional 84 hours required by AMR once 1:1. Group determined to see a year-over-year report from August or September for: responses, transports, hours of staffing, which should show the increase of 84 hours. Group requested to have Santa Cruz Regional 9-1-1 (NetCom) representative attend EMCC meetings and to have an EMCC meeting at Netcom for a demo of EMS data.
4. EMS Administrator Report
 - 4.1. TAG/Ambulance Contract Implementation: Brenner reporting that data discrepancy has been recently resolved, and TAG meeting and reporting will be back on track soon.
 - 4.2. Brenner recognizing AMR and Fire Departments for management of extraordinary heat/weather over Labor Day Weekend, resulting in unprecedented call volume.
5. RFP Process Update and possible action: RFP scheduled for BOS approval on 9/26.
6. Mobile Device Grant/Image Trend update: Continued efforts to refine the electronic PCR and eTOC form for hospital emergency departments, mobile computers being distributed, ongoing training occurring.
7. Prehospital Advisory Committee – Report by Dr. Ghilarducci
8. Ambulance Patient Offload Times implementation update: holding off until Mobile Units are fully deployed by AMR.
9. Behavioral Health and the crisis center update: Marc Yellin reporting adhoc committee meeting with hospital, County, Alliance, case management together to look at identifying opportunities for improvement of ED stays for these patients and other ways of managing care. Commissioner Yellin advising he is energized by the group and will report progress as needed.
10. Kaiser update, and number of patients being transported by 911 system to Watsonville Hospital: Denise Johnson from Kaiser reporting that there were 19 9-1-1 calls from Jan-July, 16 from the Scotts Valley clinic, 2 from Santa Cruz, and 2 in Watsonville. Fourteen of 16 calls

from the Scotts Valley clinic were transported to Dominican, two were canceled. Kaiser offered to send this data to the Commission every six months. Chairperson Quinto noted that there has only been positive feedback from AMR crews regarding Kaiser. Commissioners suggested future attendance by Denise be as needed, with twice per year written updates.

11. Proposed Agenda for Next Meeting – Year over year data, disaster medical report (November), RFP, Netcom presentation regarding EMS data related to upcoming CAD change.
12. Adjournment – Moved: Robyn McIntyre, Second: Priscilla Leighton

COMMISSIONER ATTENDANCE

Dan Quinto

Marc Yellin, MD

Marcus Kwan, MD

Celia Barry

Robyn McIntyre

Ian Larkin

Chris Jones

Priscilla Leighton

Guests attending:

Paul Angelo, Dominican Hospital

Doug Petrick, AMR

Chris Johnston, Watsonville Hospital

Cortney McPhee, Calstar

Chief Steven Hall, Central Fire

Adam Galotti, Local 4911

Hilda Chelstowski, Central Coast Ambulance

Denise A Johnson, Kaiser

Sasha Patsel, Field Representative, Senator Bill Monning

Rachel Bickert, Field Representative, Senator Bill Monning

Brad Cramer, AMR

County Staff:

Dr. Dave Ghilarducci, EMS Medical Director

Brenda Brenner, EMS Administrator