

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

July 5, 2022 @ 3:00 pm

MEETING LOCATION: Microsoft Teams Meeting or call in (audio only) [+1 916-318-9542](tel:+19163189542), [500021499#](tel:+19163189542) United States, Sacramento Phone Conference ID: **500 021 499#** / 1080 Emeline Ave., Bldg. D, Santa Cruz, CA 95060

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. June 7, 2022 Meeting Minutes – Recommend for Approval
4. Quality Management Committee Update
5. HRSA Service Area Competition Application – Recommend for Approval
6. Policy 200.03 - Credentialing and Privileging – Needs Approval
7. Policy 700.01 - Medical Emergency Procedures – Needs Approval
8. Policy 300.05 - Patient Follow-Up Upon Discharge From Clinic – Needs Approval
9. Policy 130.01 - Patient Complaint / Grievance Process – Needs Approval
10. Health Services Agency Clinic Services Division Quality Management Plan 22/23 – Needs Approval
11. Resolution Establishing a Continuing Public Health Justification for Teleconference Meetings – Action Required
12. Social Justice
13. Financial Update
14. CEO/COVID-19 Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
was asked by one of the commissioners if there was a form that acknowledge an employee's great service.	Raquel		

Next meeting: August 2, 2022 3:00pm - 5:00pm

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Ave., Bldg. D, Santa Cruz, CA 95060

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Kristina Riera

Minutes of the meeting held July 5, 2022.

TELECOMMUNICATION MEETING: Microsoft Teams Meeting - or call-in number +1 916-318-9542 – PIN# 500021499#

Attendance	
Christina Berberich	Chair
Len Finocchio	Vice Chair
Caitlin Brune	Member at Large
Rahn Garcia	Member
Dinah Phillips	Member
Marco Martinez-Galarce	Member
Kim "Coach" Campbell	Member
Amy Peeler	County of Santa Cruz, Chief of Clinic Services
Raquel Ramirez Ruiz	County of Santa Cruz, Sr. Health Services Mgr
Kristina Riera	County of Santa Cruz, ASO II
Meeting Commenced at 3:06 pm and concluded at 4:08 pm	
Excused/Absent:	
Absent: Ardella Davies Absent: Michelle Morton Excused: Gidget Martinez	
1. Welcome/Introductions	
2. Oral Communications:	
Addendum: Caitlin spoke about the Campaign to purchase Watsonville Community Hospital.	
3. June 7, 2022, Meeting Minutes - Action item	
Review of June 7, 2022, Meeting Minutes – Recommended for Approval. Rahn moved to accept minutes as presented. Dinah second, and the rest of the members present were all in favor.	
4. Quality Management Committee Update	
Raquel reported the Quality Management Committee met last month. She updated members on the pediatric task force for clinicians that focus on pediatrics. The task force will do some guided work on various pediatric topics, Raquel will continue to report back on progress. Raquel also reported the success of the June 15, 2022, first skills check day. The HSA Admin would like to have it County-wide next year. Raquel gave an update on the patient satisfaction survey and the patient and family advisory panel in Watsonville.	
5. HRSA Survey Area Competition	
Raquel asked for a vote to apply for the Clinics every three-year Service Area Competition application with HRSA that is approximately \$2.8m, the first part of the application is due on July 18, and the second party August 17. Caitlin asked for a little more detail about the application, and Raquel explained and told the Commission that the Clinic contracts with a grant writer. Dinah moved to accept, and it was seconded by Kim "Coach", the rest of the members present were all in favor.	
6. Policy 200.03 - Credentialing and Privileging	
Raquel asked for approval of the updated policy. Rahn moved to accept, and it was seconded by Len, the rest of the members present were all in favor.	
7. Policy 700.01 – Medical Emergency Procedures	
This was tabled until next meeting.	
8. Policy 300.05 – Patient Follow-Up Upon Discharge From Clinic	
This was tabled until next meeting.	
9. Policy 130.01 – Patient Complaint/Grievance Process	

This was tabled until next meeting.
10. Resolution Establishing a Continuing Public Health Justification for Teleconference Meetings
Rahn gave an overview of the resolution which allows the Commission monthly to meet remotely while there is a public health emergency. Members of the Commission expressed how convenient it was to be able to meet remotely. Rahn moved to accept, and it was seconded by Len, the rest of the members present were all in favor.
11. Social Justice
Caitlin spoke about the article Marco emailed from the June 2022 Scientific American "It is time to rethink how we advance health equity." She asked everyone to think about "Where are your own blinders?" What steps can you take to correct for those blinders?
12. Financial Update
Amy gave an update on the status of the 2022 budget; we are currently \$3.4 million in the red as of May 31 st .
13. CEO/COVID 19 update
Amy announced that there will be a new board member, Tammy Rose on the Commission Board. She is waiting for approval from Board of Supervisors, but they're on break for the month of July. Clinics is looking to add a clinic on Pioneer Street for HPHP clinical. The case managers will remain at 115A Coral Street. Currently working with CAO to get approval. There is going to be dental in the new site. HSA will need to work with HRSA to at this site location and will need to apply for DHCS rate.
Amy spoke a little about the variant BA5, soon this will be dominant variant. Hospitalizations are picking up a little, and this variant will be easier to get regardless of vaccination status.

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Minutes approved _____ / / _____
 (Signature of Board Chair or Co-Chair) (Date)



Clinic Services Division

Quality Management Report

July 2022



Quality Management Committee

Pediatric Task Force

Photo Example

- First meeting on June 21st
Early Intervention Developmental Screenings

Patient Satisfaction Survey-OCHIN

- Not an option: embedded in the chart
- Not just electronic
- Adding focus groups with Patient Advisory Committee



Quality Management Committee

Staff Training Day June 15th

Photo Example

+ Very well received

Over 11 stations; ie. Immunizations, proper documentation, blood pressure, wound care EKG etc. HSA wide.

- Space and equipment

Questions?

Thank You

